



GURU NANAK INSTITUTE OF PHARMACEUTICAL SCIENCE & TECHNOLOGY

Feedback Analysis Report YEAR 2020-21



Feedback from Stakeholders on Curriculum and Facilities Provided:

Departmental Academic Committee (DAC) of the institution designs and collects feedback from its stakeholders to monitor and evaluate its performance quality on Teaching, Curriculum and Infrastructure.

DAC makes it a tradition to mandatorily collect feedback from stakeholders- students, parents, employers and alumni. Feedback forms are collected and analysed to initiate the action for improvement. In past it used to be collected manually, but for this pandemic situation, it has been made system supported & online.

Objective:

The objective of the exercise is to correctly gauge the impact of all the efforts taken by the institution at all levels on the various stakeholders. The institution wants the benefits to reach the stakeholders. This feedback is collected and trends generated through statistical analysis. Based on the opinions of the stakeholders, further action is taken by the Institution.

Stakeholder's Feedback Forms:

Stakeholder's Feedback Form	Link of relevant document
Student's Feedback Form-semester-III	https://docs.google.com/forms/d/e/1FAIpQLScg51G3shdw_SxuwZvR4TpK6-ICVhtO7A8W3v7ak_4MN04v6g/viewform?usp=sf_link
Student's Feedback Form-semester-IV	https://docs.google.com/forms/d/e/1FAIpQLSfqtDAUu0vL1ykExsFKSpYPM3AD0x6uZxnYqItIJsmI-Nd2wQ/viewform?usp=sf_link
Student's Feedback Form-semester-V	https://docs.google.com/forms/d/e/1FAIpQLSe3PokeCfAYFVs5MkJYjgk3820rMQsfhf2rcs2aKglhSZbZ8g/viewform?usp=sf_link
Student's Feedback Form-semester-VI	https://docs.google.com/forms/d/e/1FAIpQLSfzuoccr23THQVfHr1u7MMtQtgsA6mK8_Z2RUV6PjH476Cjow/viewform?usp=sf_link
Student's Feedback Form-semester-VII	https://docs.google.com/forms/d/e/1FAIpQLScmQbWIOBGWGSU6Zu8HDesseZ91er-K9Mn7Qx98XhDTgUA2w/viewform?usp=sf_link
Student's Feedback Form-semester-VIII	https://docs.google.com/forms/d/e/1FAIpQLSfdUm7828o-ldw8UYJmDd-UI7SPuTHDZoDGMMLSQ8B-m_Arrw/viewform?usp=sf_link

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Stakeholder's Feedback Form	Link of relevant document
Exit Feedback Form	https://docs.google.com/forms/d/e/1FAIpQLSd08uzo2VtzjWjLw8XAccI3YBVQWXuaAZ_Pla9xf6quTpXliw/viewform?usp=sf_link
Alumni Feedback Form	https://docs.google.com/forms/d/e/1FAIpQLSfAIZZ6N-Vvr8i5u1RqyQHMF64jSYXeMI7JCHI0Vh6eBhVRNQ/viewform?usp=sf_link
Employer Feedback Form	https://docs.google.com/forms/d/e/1FAIpQLSdUt60rvxb3rf6uBd2tTfZcgYw95aGVYUVwcIokv6KbsVkfAw/viewform?usp=sf_link

Methodology:

- Feedback on curriculum is collected from the students by the Feedback committee. It is collected through online mode (due to pandemic situation) and brought to Departmental Academic committee or DAC for its analysis.
- The statistical data is prepared by the feedback committee and provided to DAC for action to be taken. Further suggestions are incorporated by departments.
- Students feedback is collected from the students having 75% of attendance.
- Alumni feedback is collected during alumni meetings. The filled in forms are sent for further action.
- Employers Feedback is also collected either in person or online for further action.
- The collected feedbacks and suggestions from the stakeholders are analysed and further action to be taken is discussed with Departmental academic committee.
- The decisions taken by the authorities are forwarded for action to be initiated.

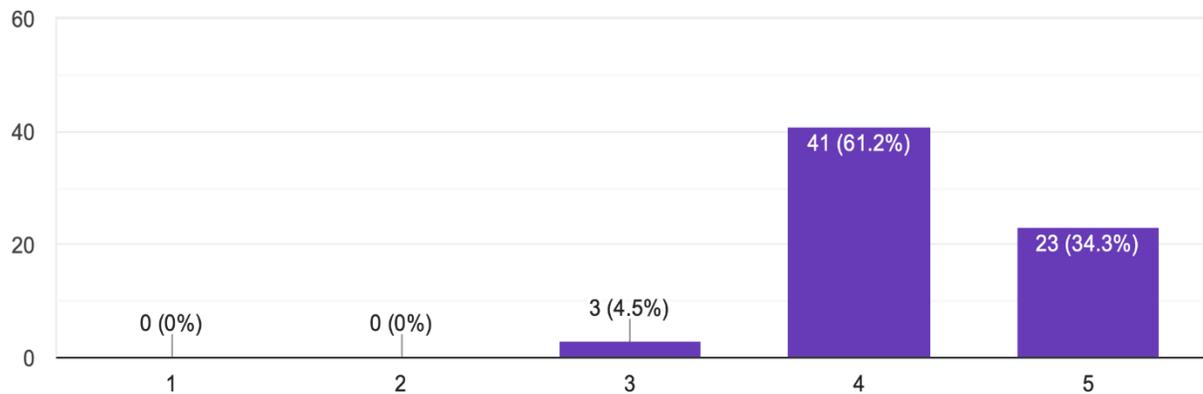
Feedback Analysis Report 2020-21

Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

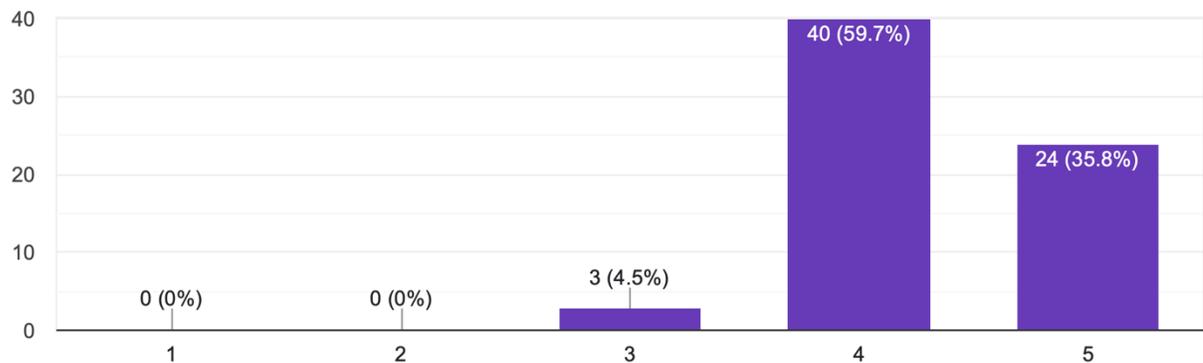
The course contents are fulfilling the prescribed objectives, and provides program specific knowledge and skills

67 responses



The courses are well structured, interesting and relevant

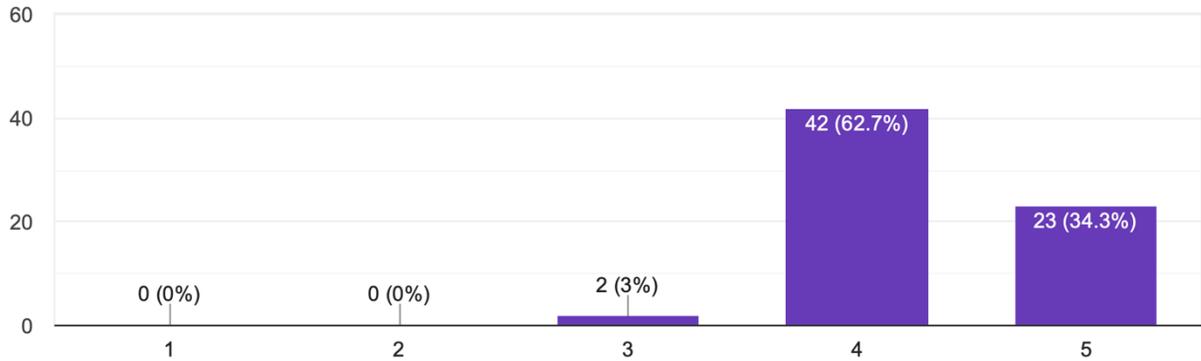
67 responses



Feedback Analysis Report 2020-21

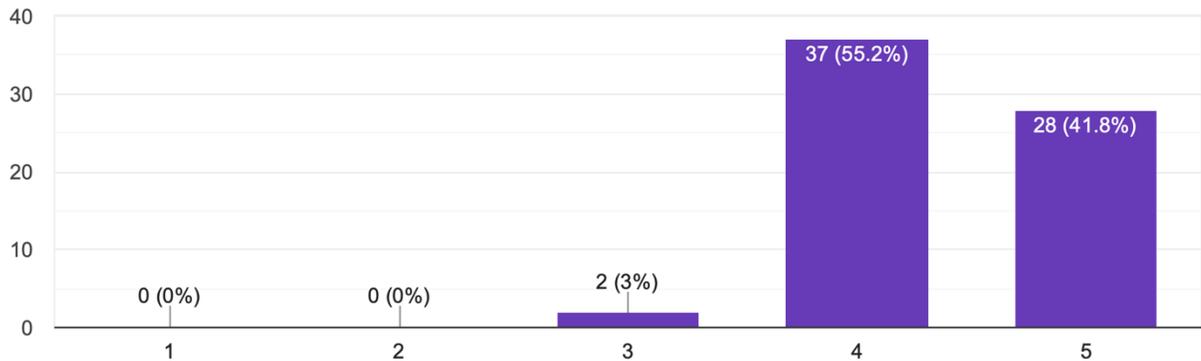
The program is up to date and as per the current demand of Industry

67 responses



Quality of study material provided in JIS Academic resource possess sufficient clarity and clear understanding of the courses

67 responses



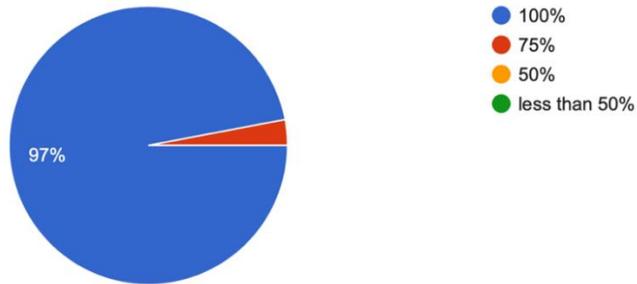
Feedback Analysis Report 2020-21

Extent of coverage of entire syllabus:

In percentage:

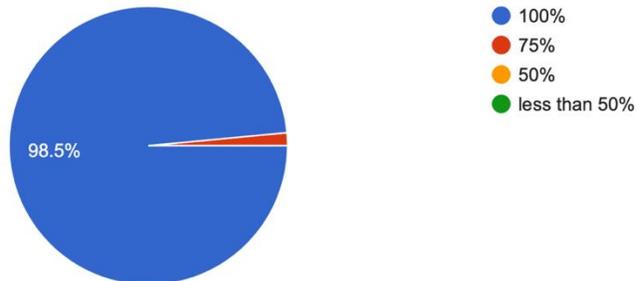
PT314/ R20_PT314T

67 responses



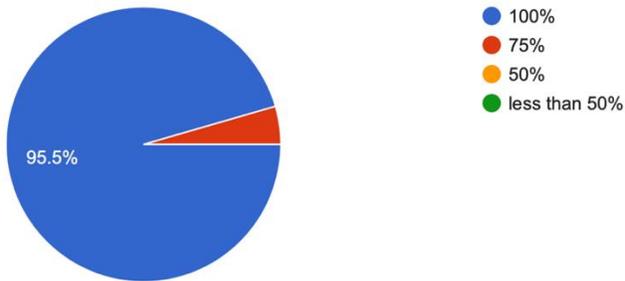
PT316/ R20_PT316T

67 responses



PT317/ R20_PT317T

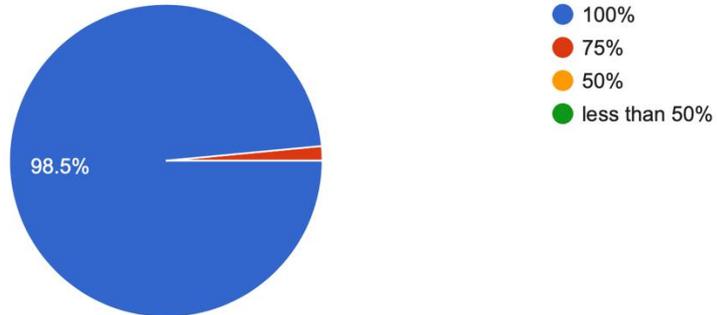
67 responses



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PT319/ R20_PT319T

67 responses

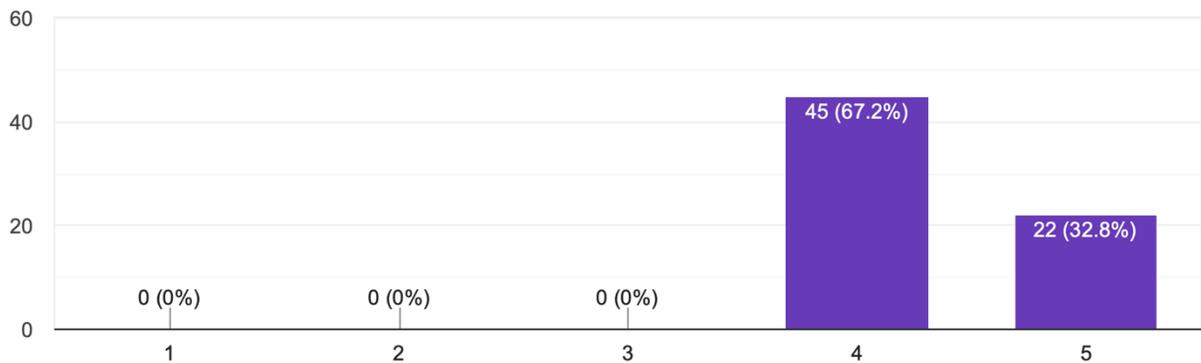


Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

PT314/ R20_PT314T

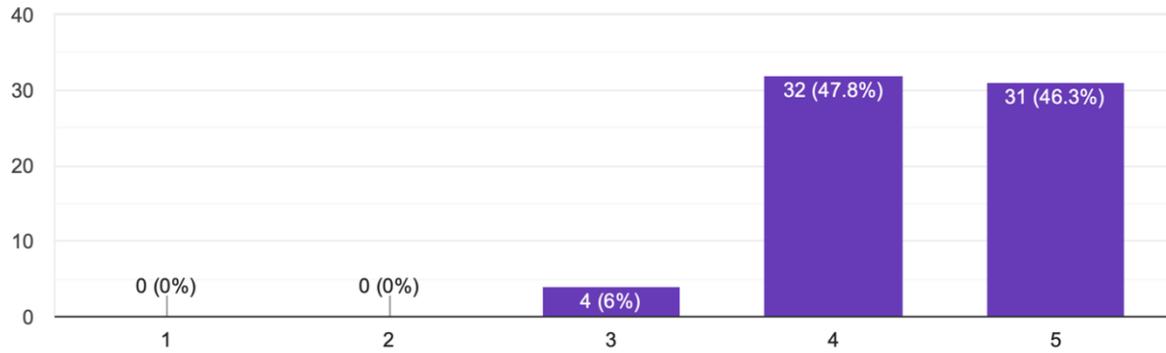
67 responses



Feedback Analysis Report 2020-21

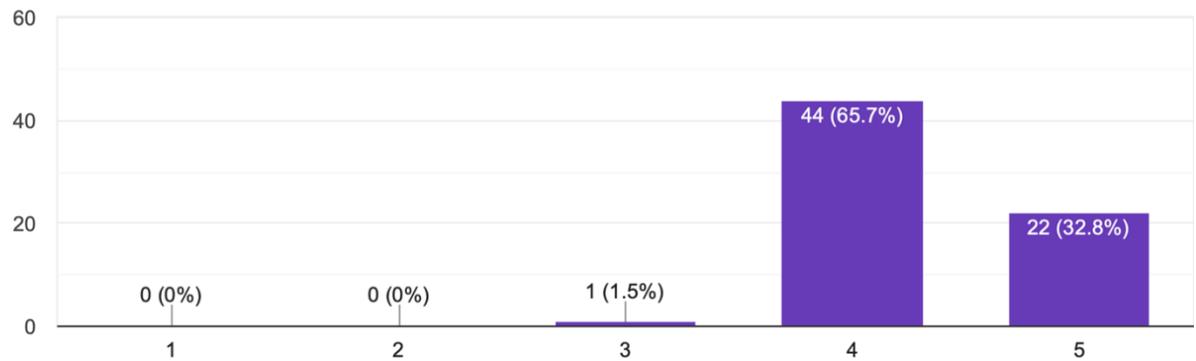
PT316/ R20_PT316T

67 responses



PT317/ R20_PT317T

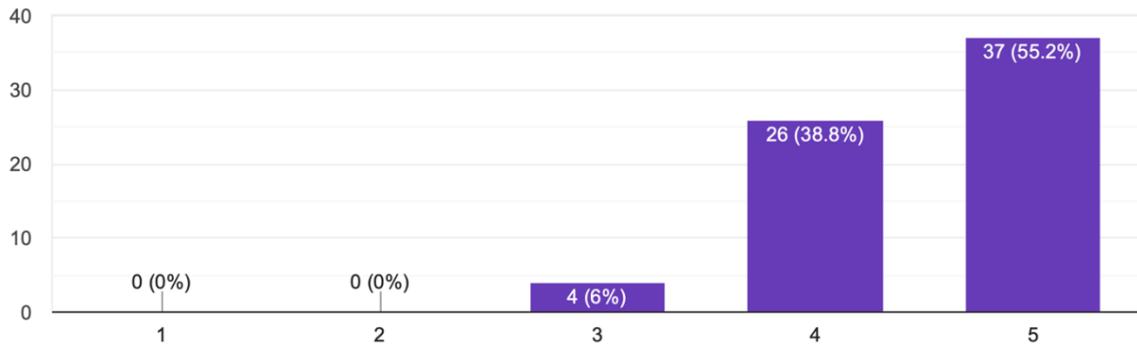
67 responses



Feedback Analysis Report 2020-21

PT319/ R20_PT319T

67 responses

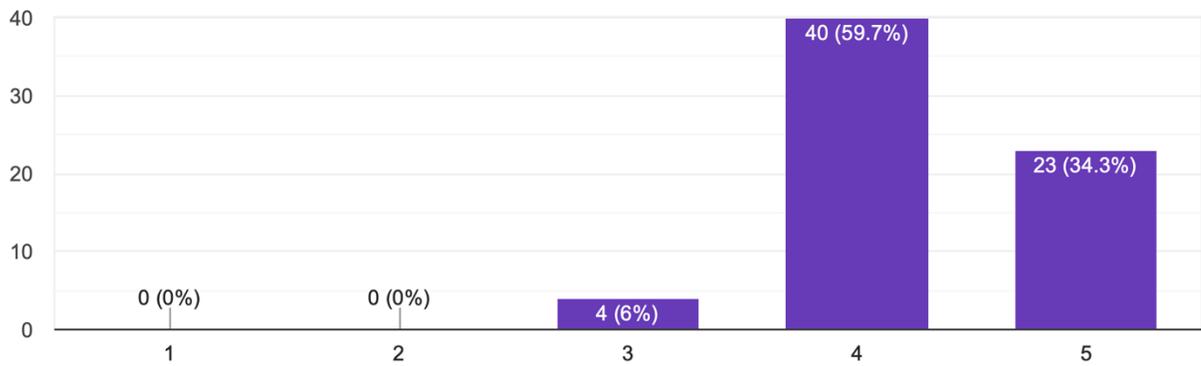


Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

PT314/ R20_PT314T

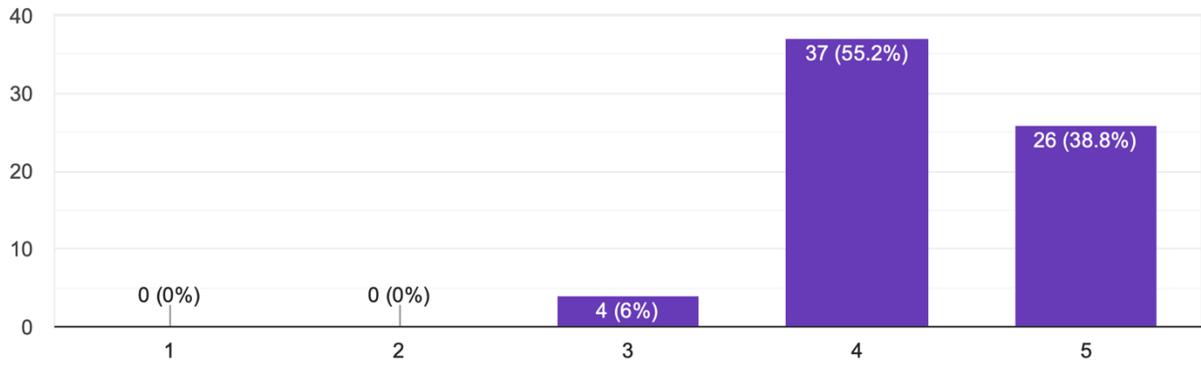
67 responses



Feedback Analysis Report 2020-21

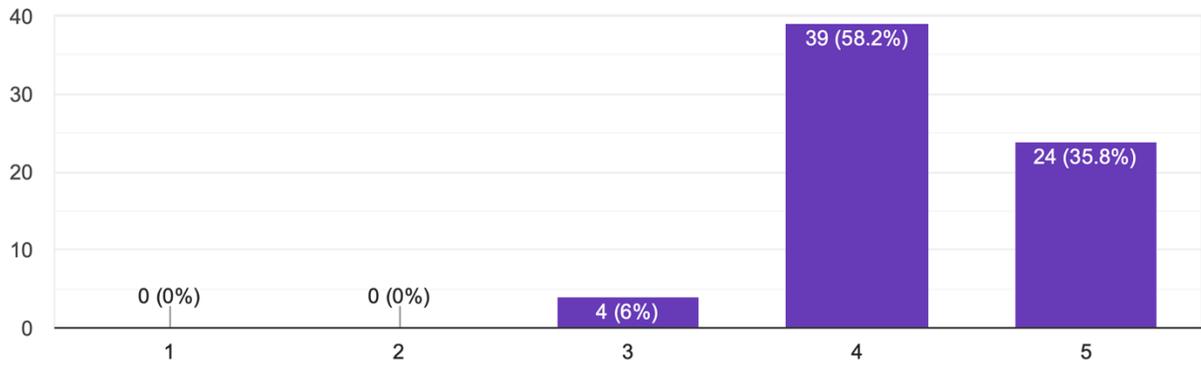
PT316/ R20_PT316T

67 responses



PT317/ R20_PT317T

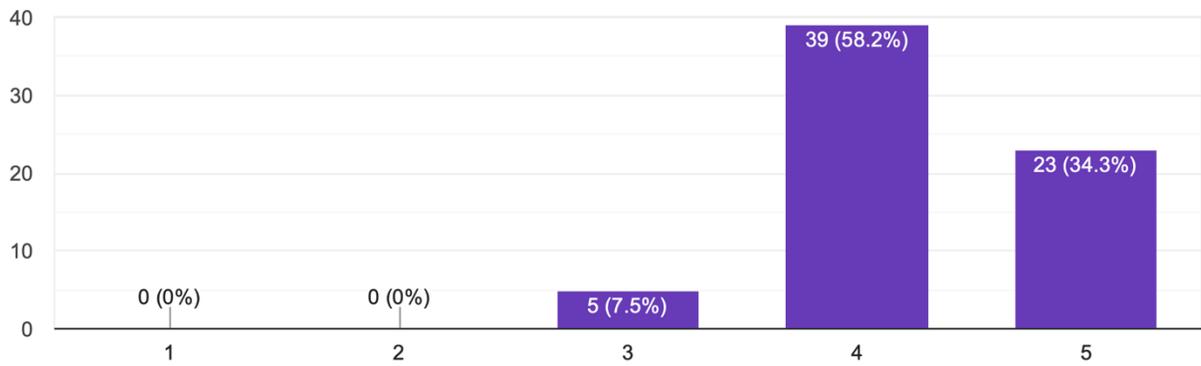
67 responses



Feedback Analysis Report 2020-21

PT319/ R20_PT319T

67 responses

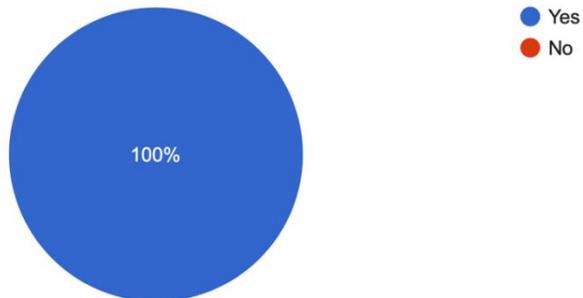


Availability of study material:

In percentage:

PT314/ R20_PT314T

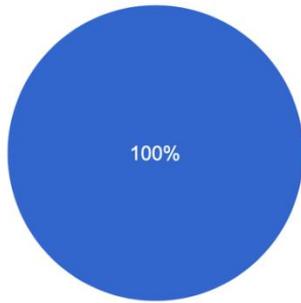
67 responses



Feedback Analysis Report 2020-21

PT 316/ R20_PT316T

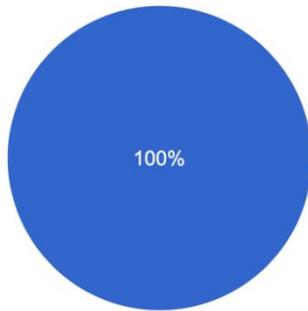
67 responses



● Yes
● No

PT317/ R20_PT317T

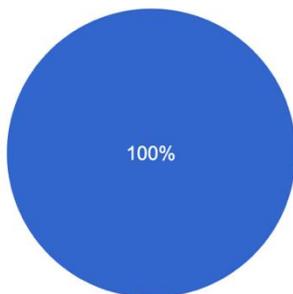
67 responses



● Yes
● No

PT319/ R20_PT319T

67 responses



● Yes
● No

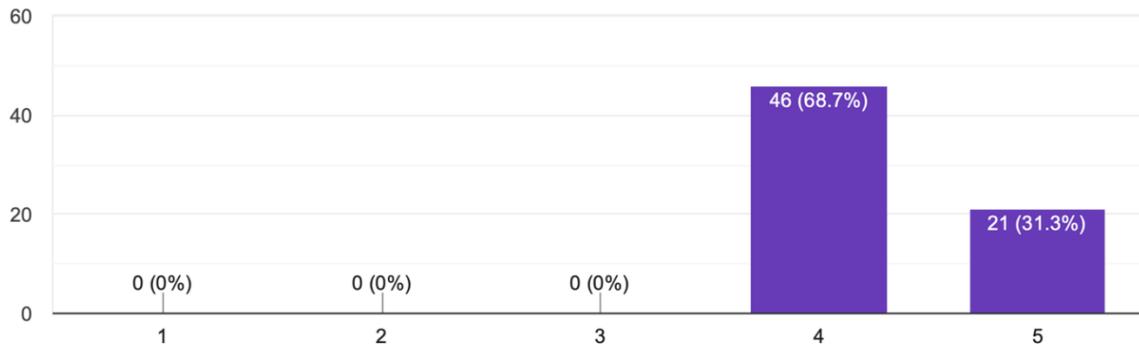
Feedback Analysis Report 2020-21

Institutional Facility:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

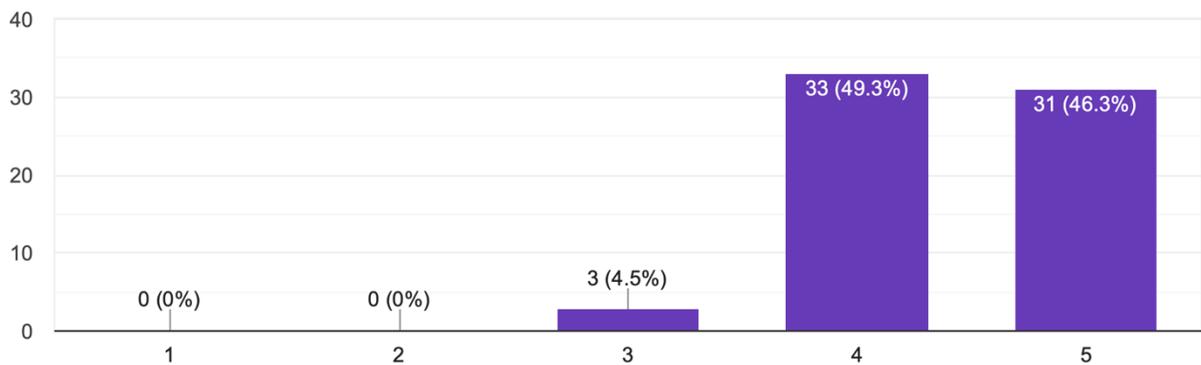
Extracurricular & Extramural Activities

67 responses



Health & Hygiene

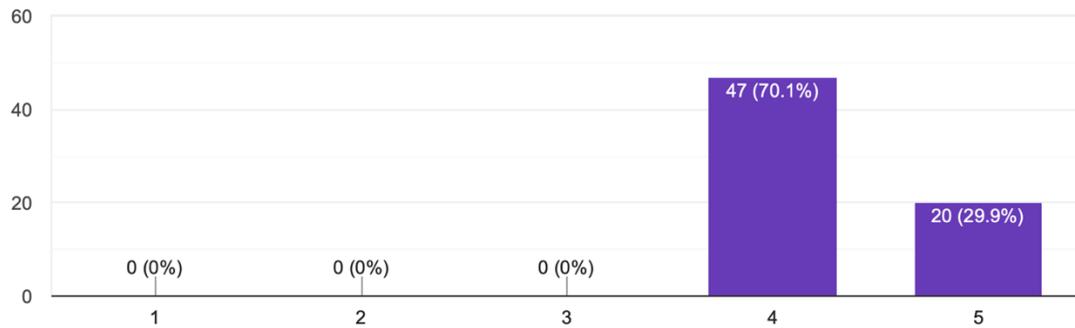
67 responses



Feedback Analysis Report 2020-21

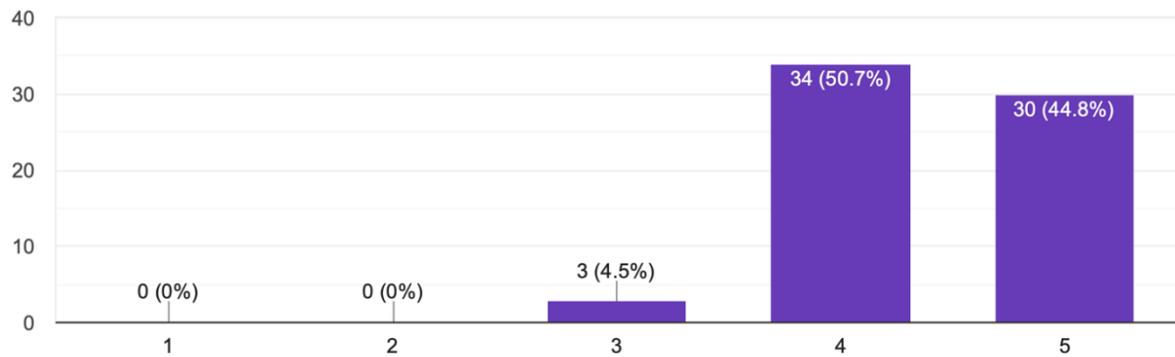
Industrial training activities

67 responses



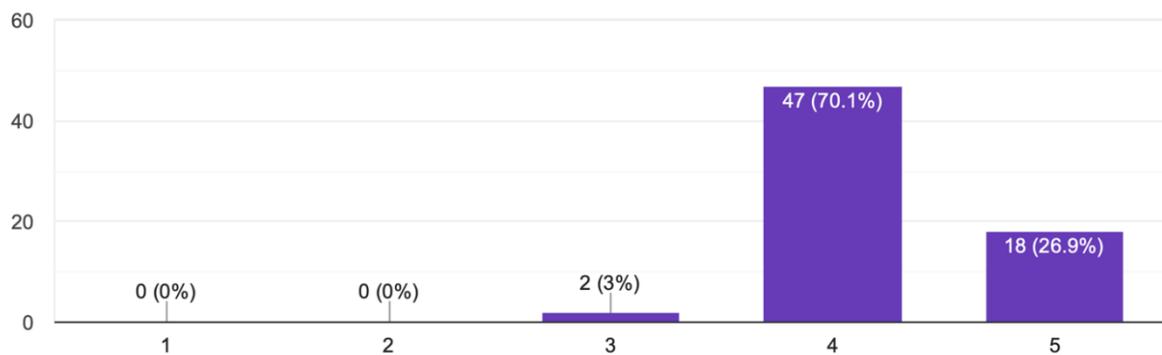
Infrastructure & Facilities of Library

67 responses



Infrastructure & Facilities of Lab

67 responses



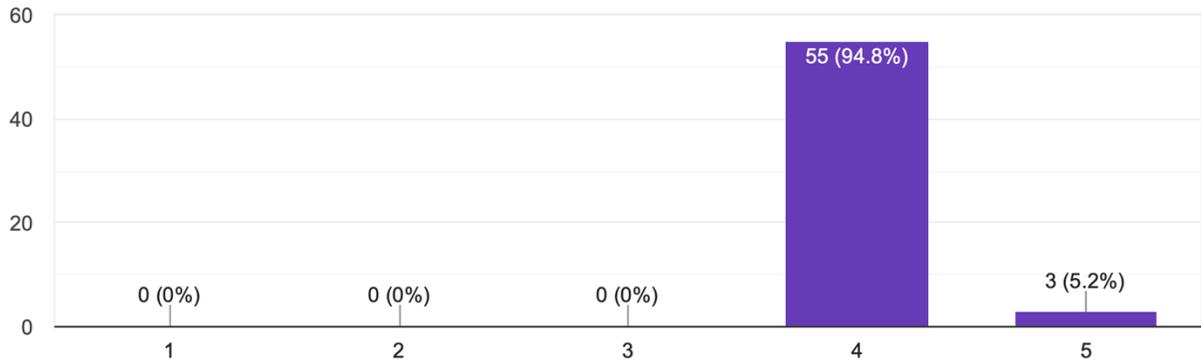
Feedback Analysis Report 2020-21

Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

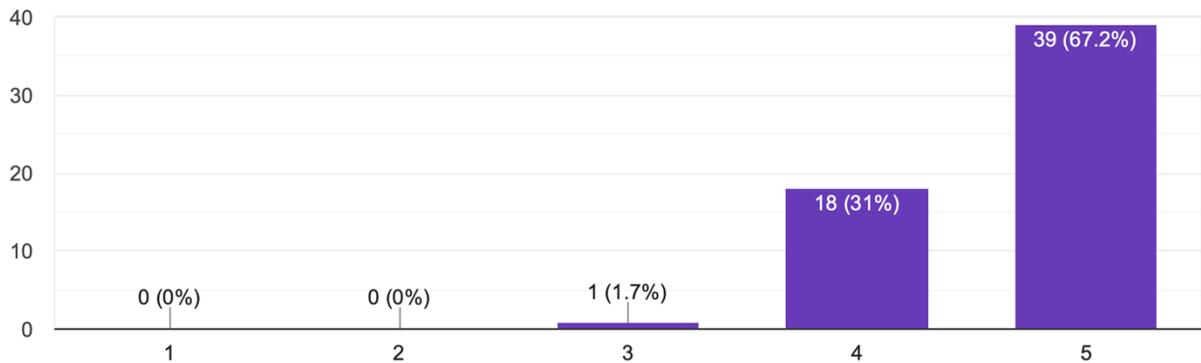
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58 responses



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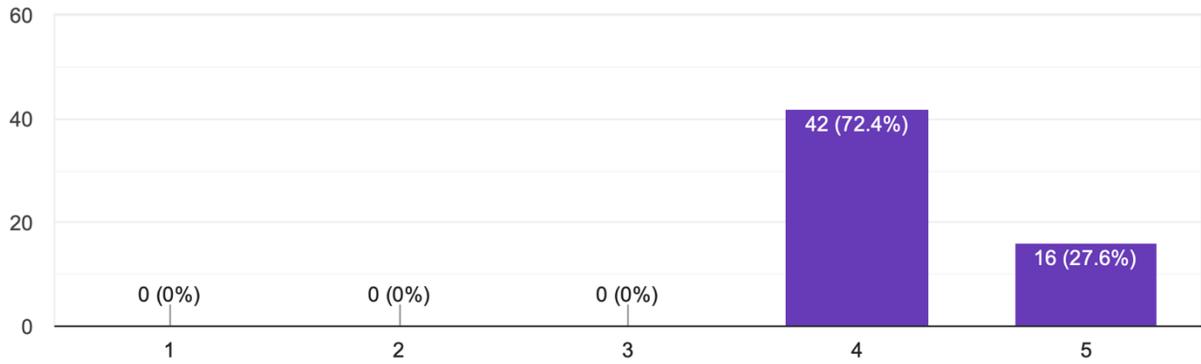
58 responses



Feedback Analysis Report 2020-21

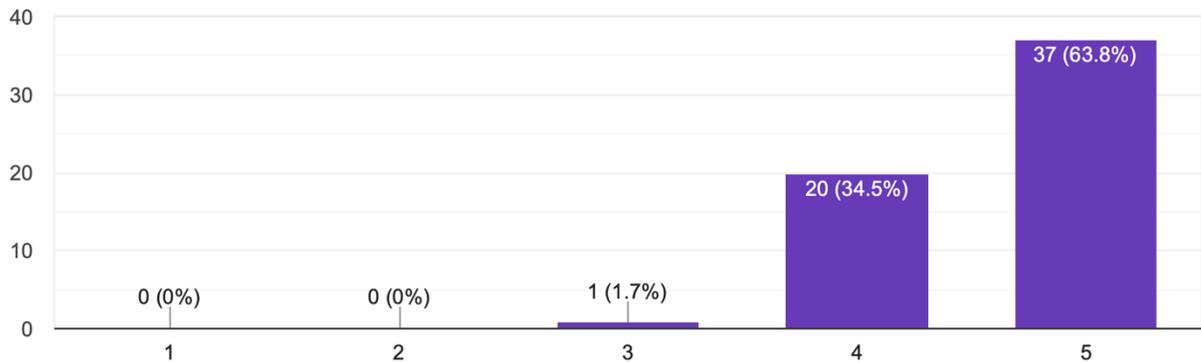
The course is up to date and as per the current demand of Industry

58 responses



Quality of study material provided clarity and clear understanding of the subject

58 responses

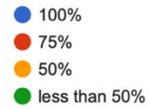


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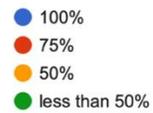
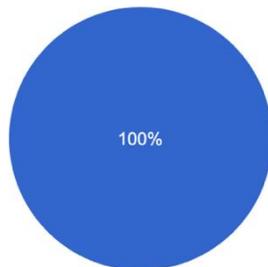
Extent of coverage of entire syllabus:

In percentage:

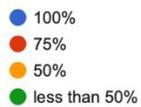
PT414/ R20_PT414T
58 responses



PT416/ R20_PT416T
58 responses



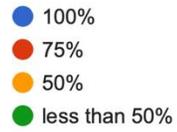
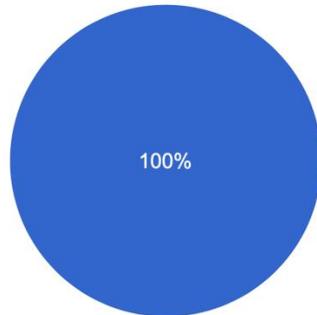
PT413/ R20_PT413T
58 responses



Feedback Analysis Report 2020-21

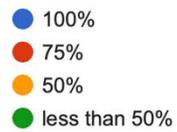
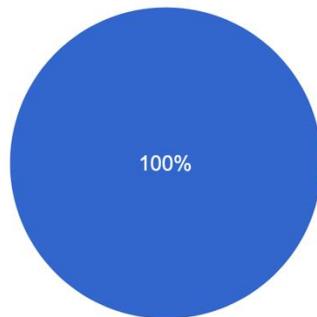
PT418/ R20_PT418T

58 responses



PT412/ R20_PT412T

58 responses

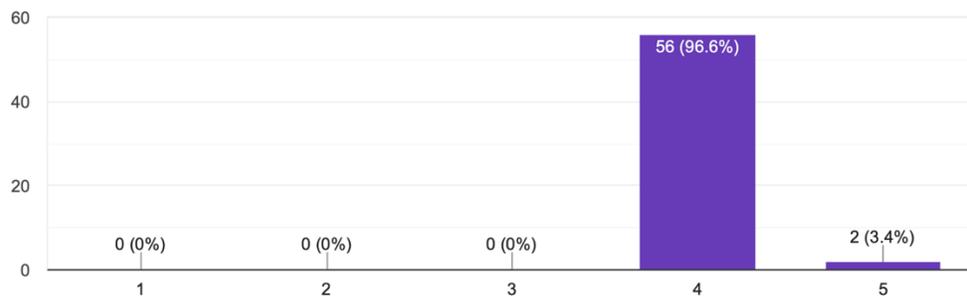


Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

PT414/ R20_PT414T

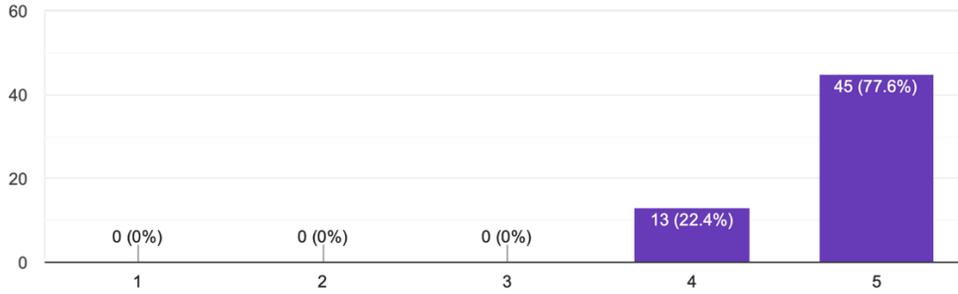
58 responses



Feedback Analysis Report 2020-21

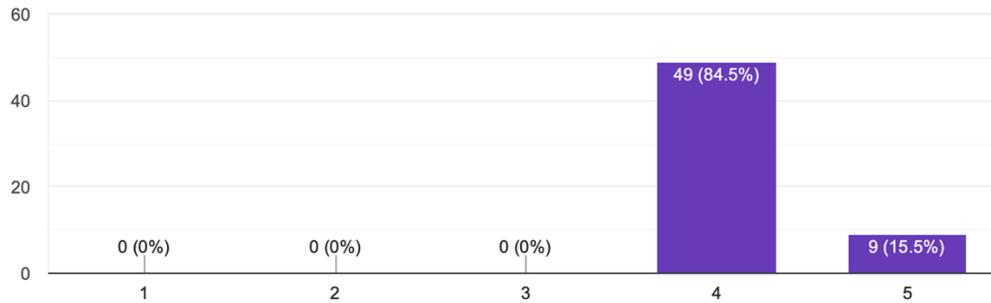
PT416/ R20_PT416T

58 responses



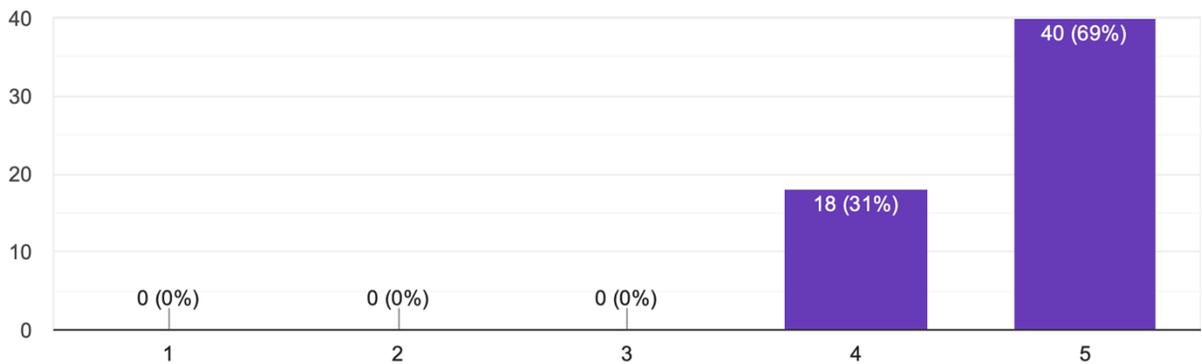
PT413/ R20_PT413T

58 responses



PT418/ R20_PT418T

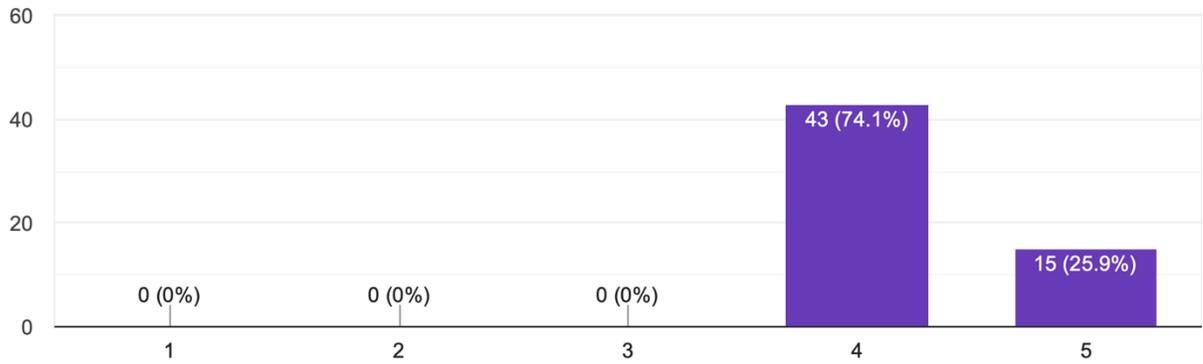
58 responses



Feedback Analysis Report 2020-21

PT412/ R20_PT412T

58 responses

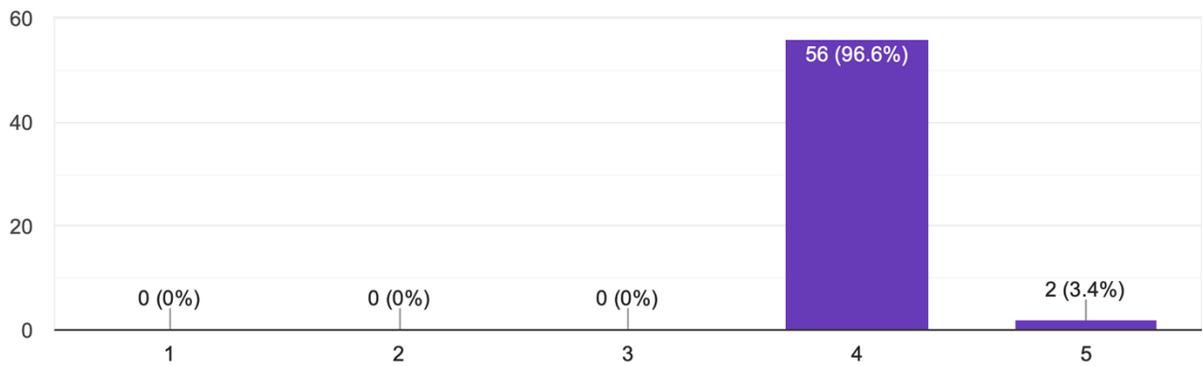


Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

PT414/ R20_PT414T

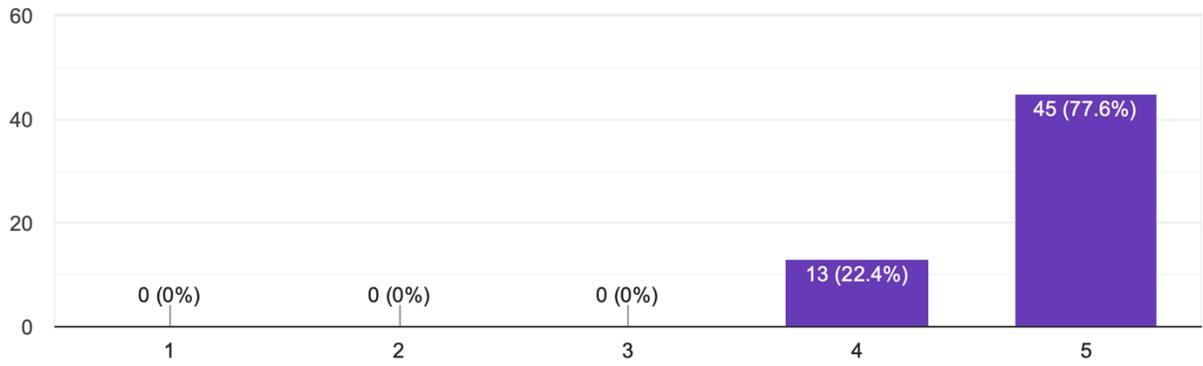
58 responses



Feedback Analysis Report 2020-21

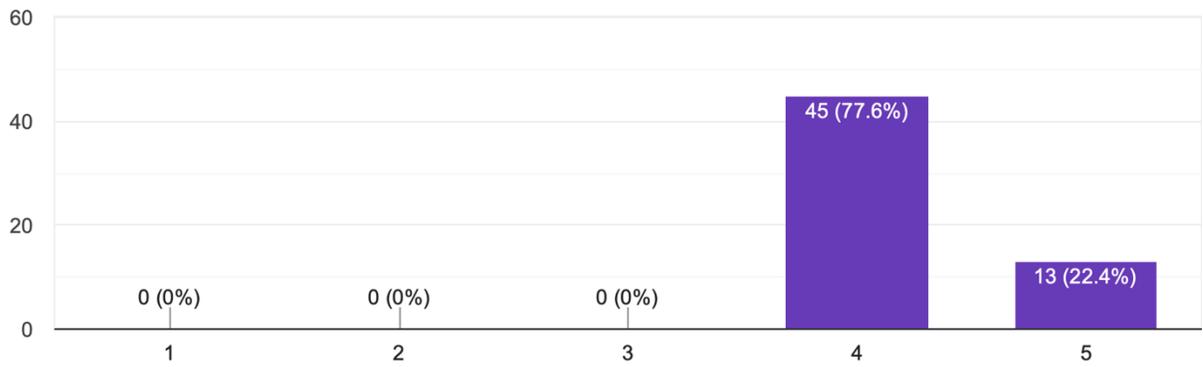
PT416/ R20_PT416T

58 responses



PT413/ R20_PT413T

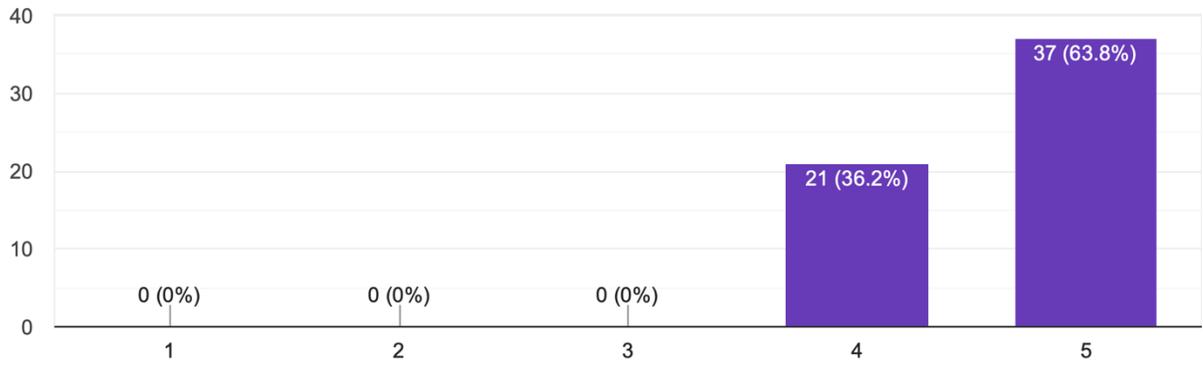
58 responses



Feedback Analysis Report 2020-21

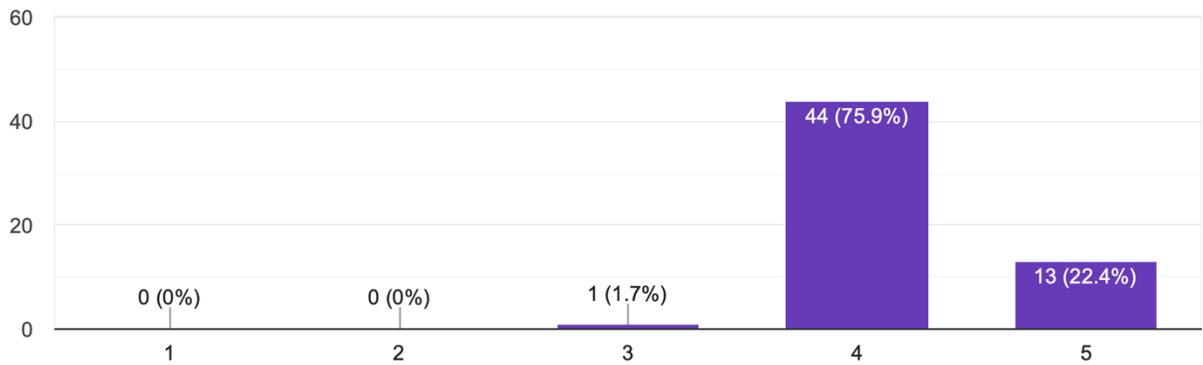
PT418/ R20_PT418T

58 responses



PT412/ R20_PT412T

58 responses



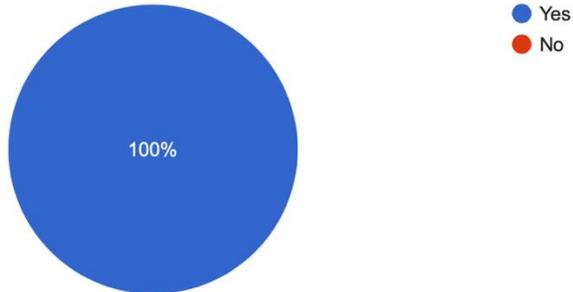
Feedback Analysis Report 2020-21

Availability of study material:

In percentage:

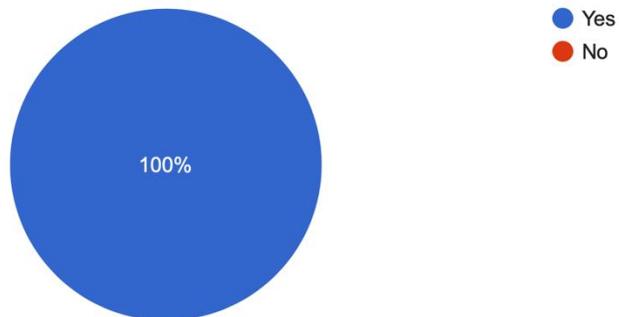
PT414/ R20_PT414T

58 responses



PT416/ R20_PT416T

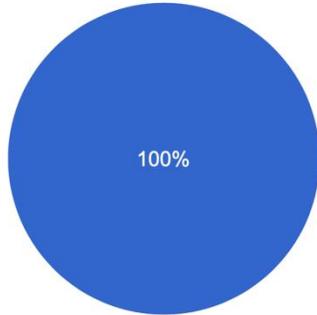
58 responses



Feedback Analysis Report 2020-21

PT413/ R20_PT413T

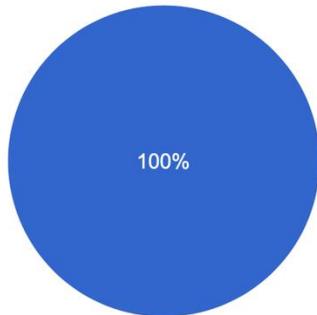
58 responses



● Yes
● No

PT418/ R20_PT418T

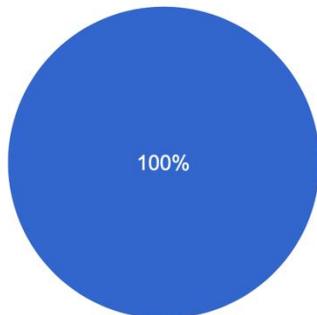
58 responses



● Yes
● No

PT412/ R20_PT412T

58 responses



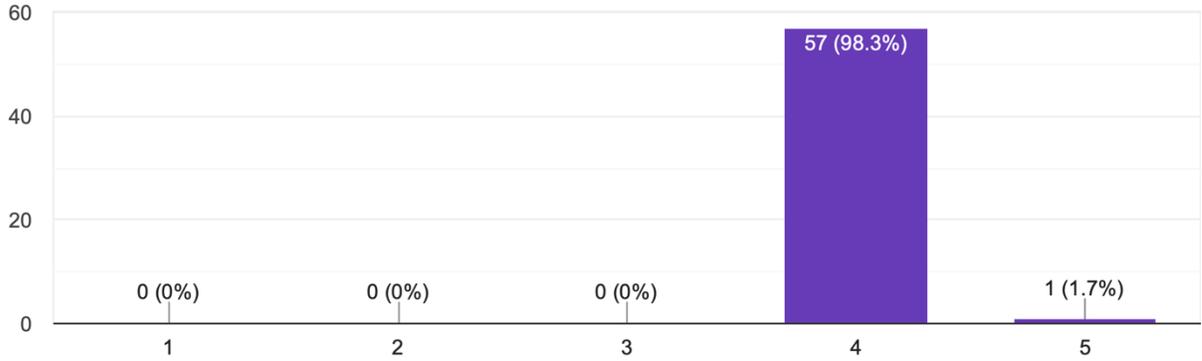
● Yes
● No

Feedback Analysis Report 2020-21

Institutional Facility:

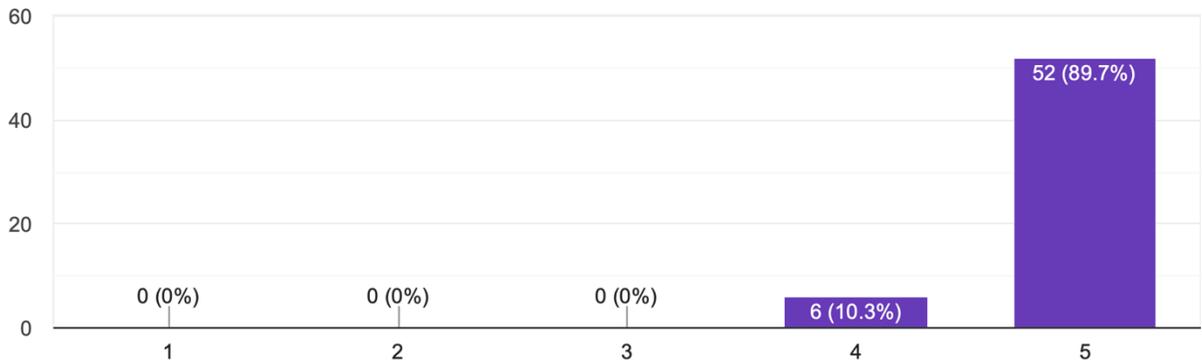
Extracurricular & Extramural Activities

58 responses



Health & Hygiene

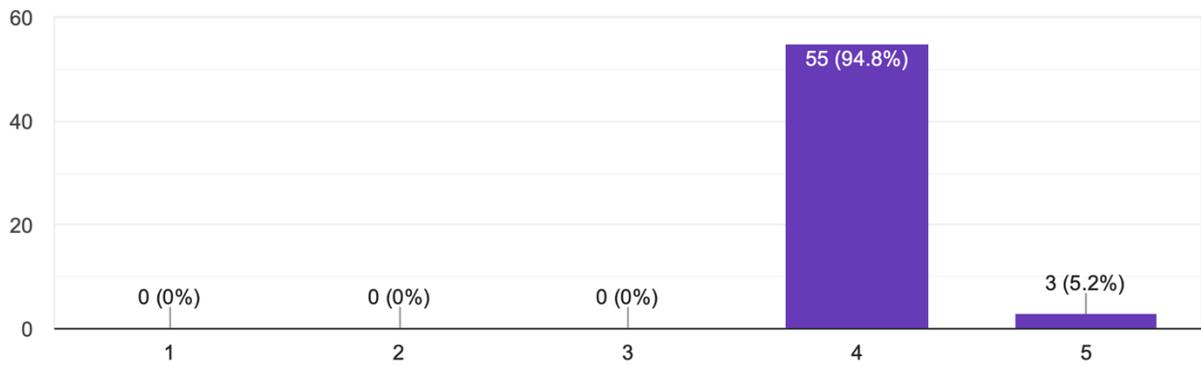
58 responses



Feedback Analysis Report 2020-21

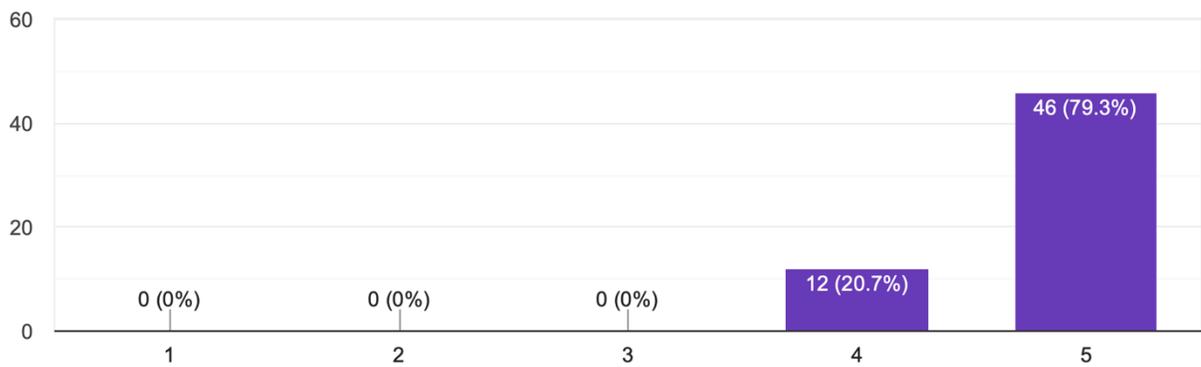
Industrial training activities

58 responses



Infrastructure & Facilities of Library

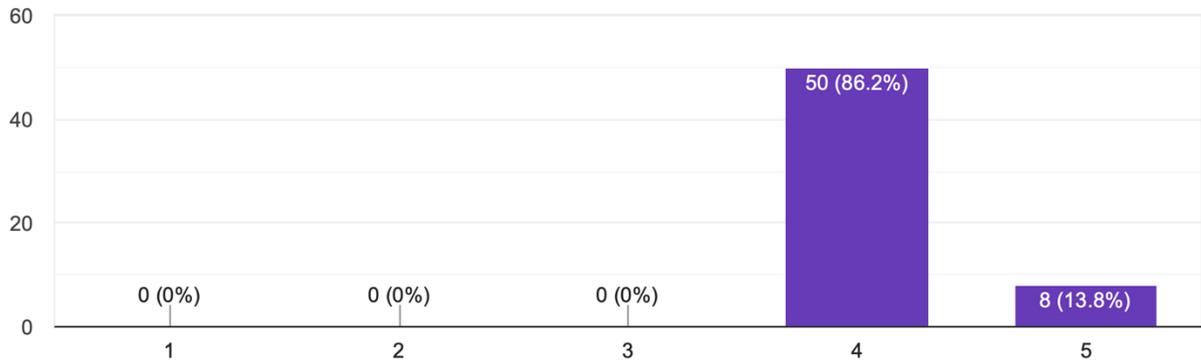
58 responses



Feedback Analysis Report 2020-21

Infrastructure & Facilities of Lab

58 responses

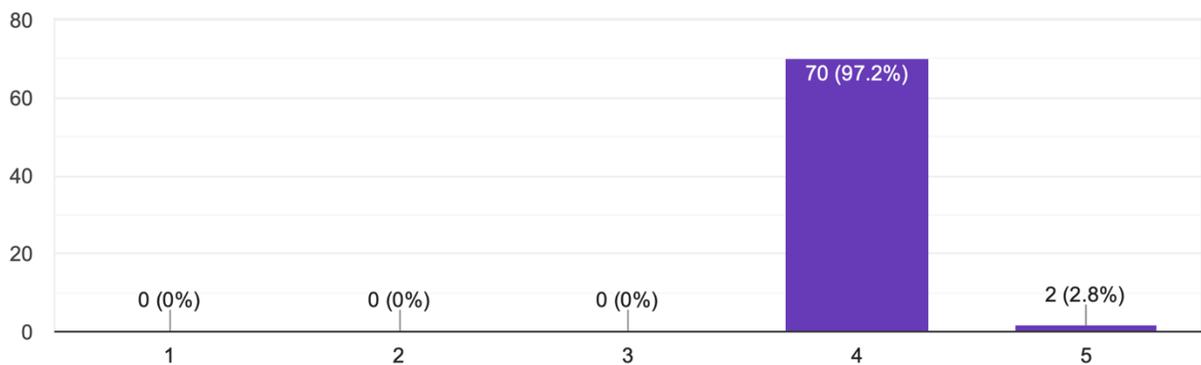


Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

The course content provides sufficient objectives, knowledge and skills about the course

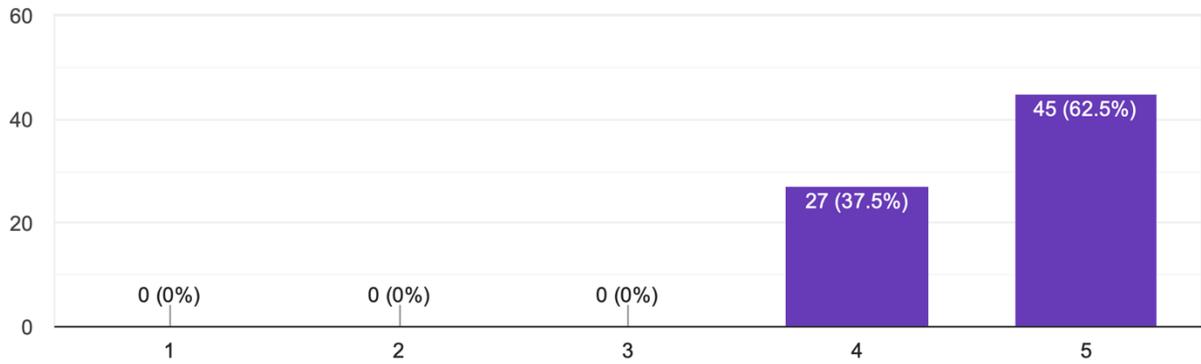
72 responses



Feedback Analysis Report 2020-21

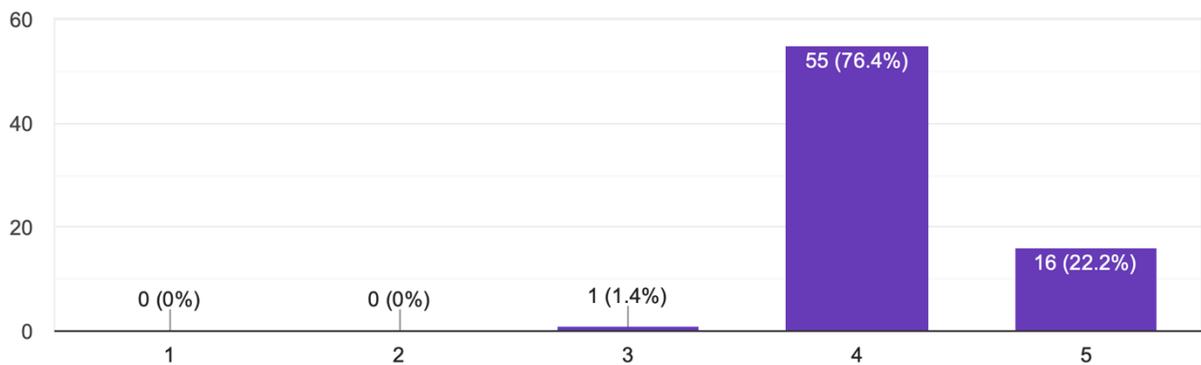
The course is well structured, interesting and relevant

72 responses



The course is up to date and as per the current demand of Industry

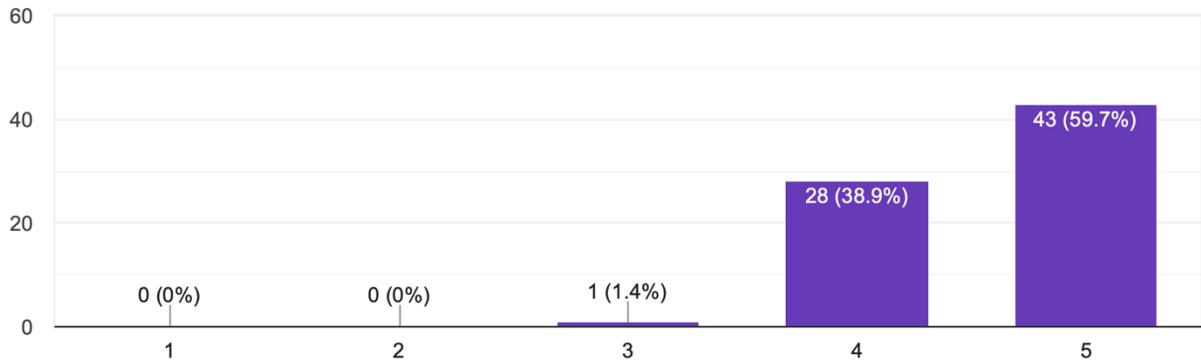
72 responses



Feedback Analysis Report 2020-21

Quality of study material provided clarity and clear understanding of the subject

72 responses



Extent of coverage of entire syllabus:

In percentage:

PT513A/ R20_PT513AT

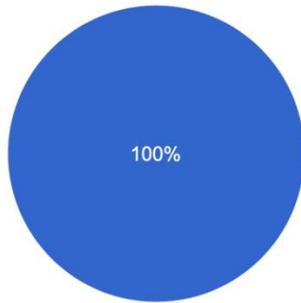
72 responses



Feedback Analysis Report 2020-21

PT513B/ R20_PT513BT

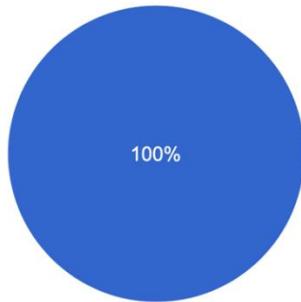
72 responses



- 100%
- 75%
- 50%
- less than 50%

PT518/ R20_PT518T

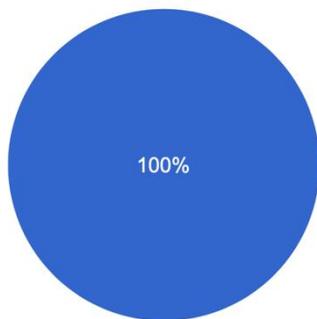
72 responses



- 100%
- 75%
- 50%
- less than 50%

PT512/ R20_PT512T

72 responses



- 100%
- 75%
- 50%
- less than 50%

Feedback Analysis Report 2020-21

PT516/ R20_PT516T

72 responses

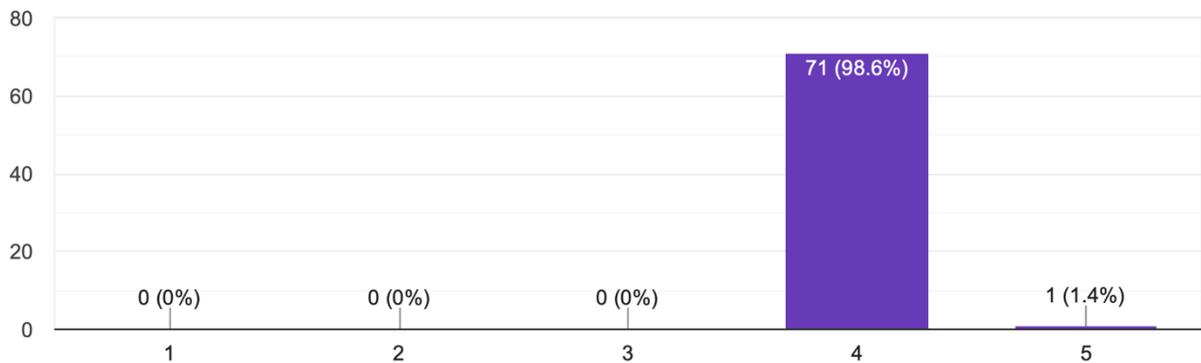


Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

PT513A/ R20_PT513AT

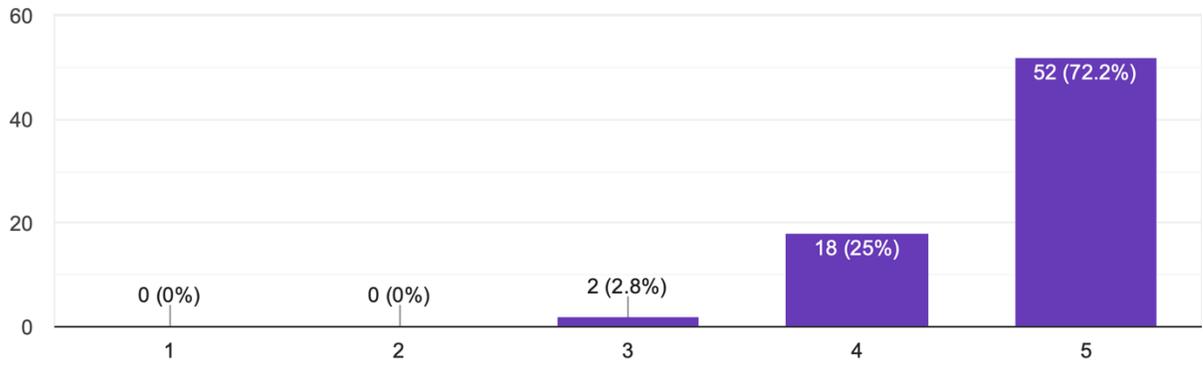
72 responses



Feedback Analysis Report 2020-21

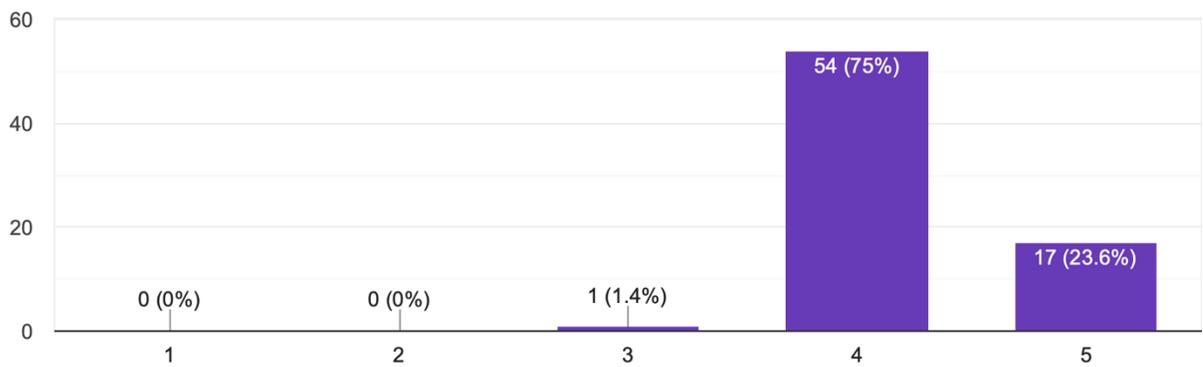
PT513B/ R20_PT513BT

72 responses



PT518/ R20_PT518T

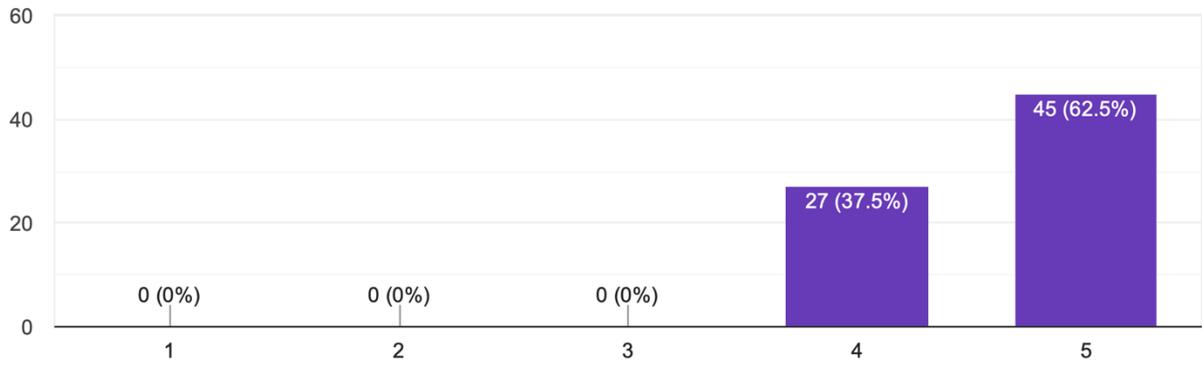
72 responses



Feedback Analysis Report 2020-21

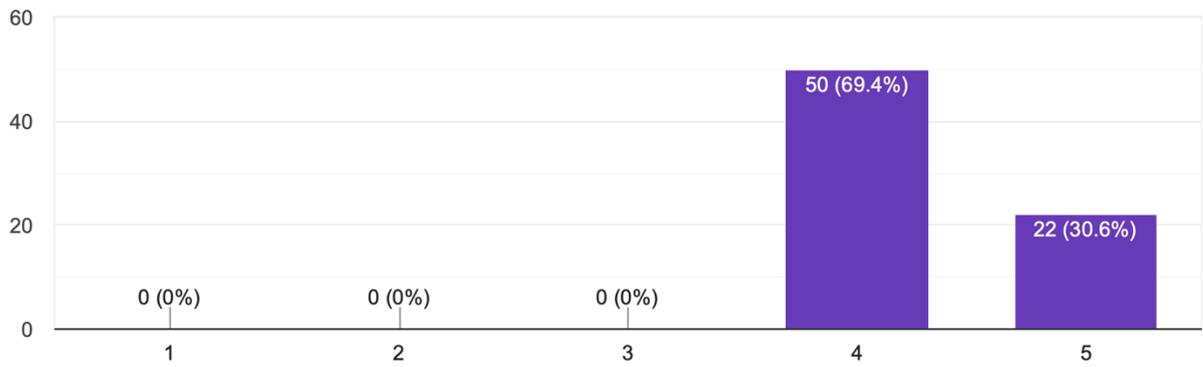
PT512/ R20_PT512T

72 responses



PT516/ R20_PT516T

72 responses



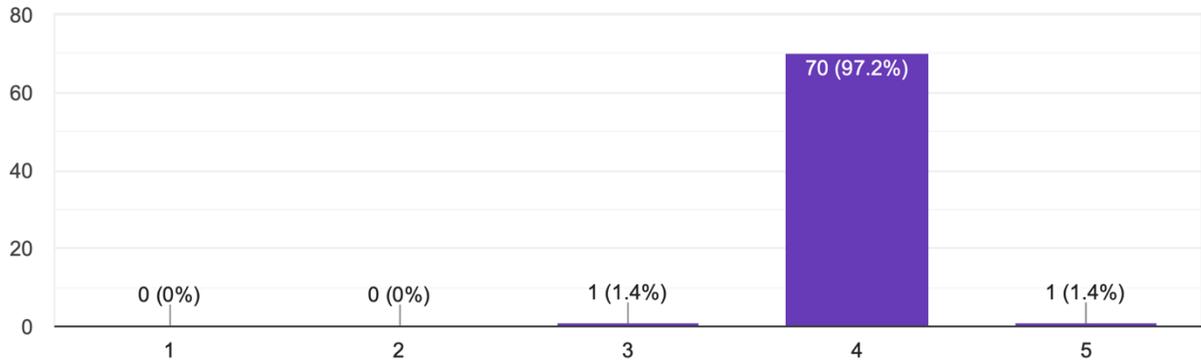
Feedback Analysis Report 2020-21

Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

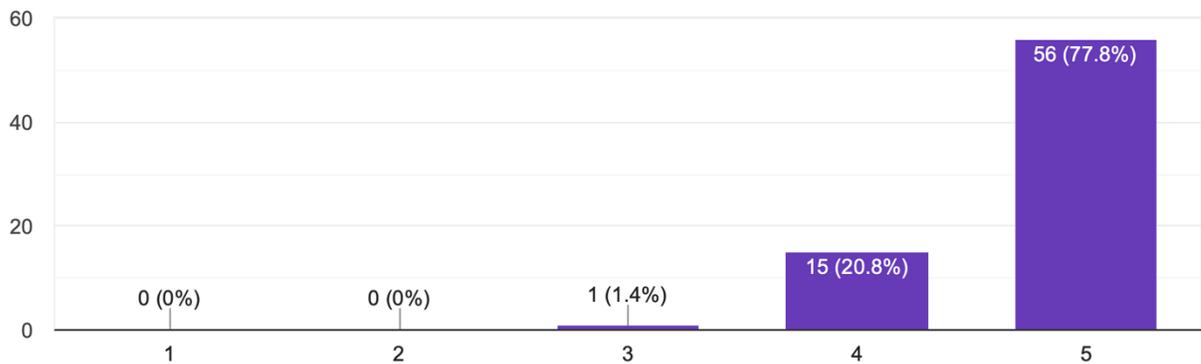
PT513A/ R20_PT513AT

72 responses



PT513B/ R20_PT513BT

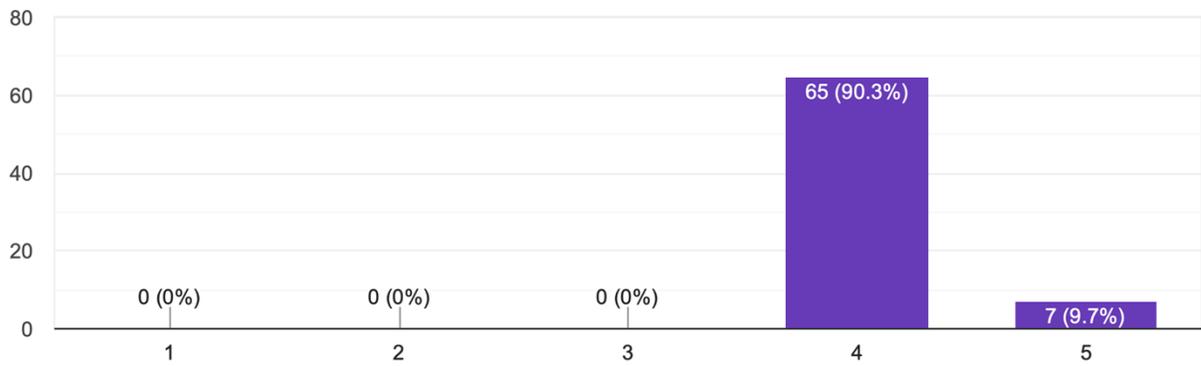
72 responses



Feedback Analysis Report 2020-21

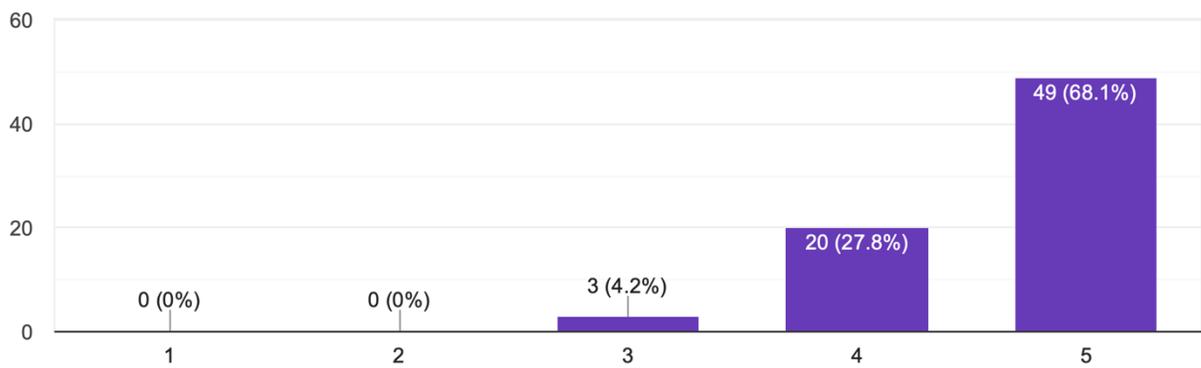
PT518/ R20_PT518T

72 responses



PT512/ R20_PT512T

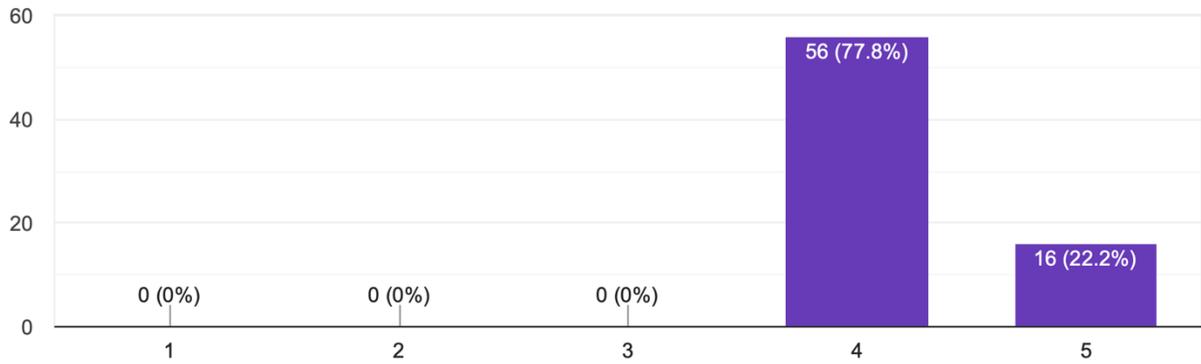
72 responses



Feedback Analysis Report 2020-21

PT516/ R20_PT516T

72 responses

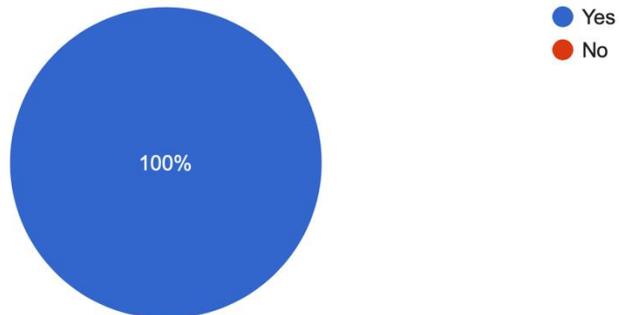


Availability of study material:

In percentage:

PT 513A/ R20_PT513AT

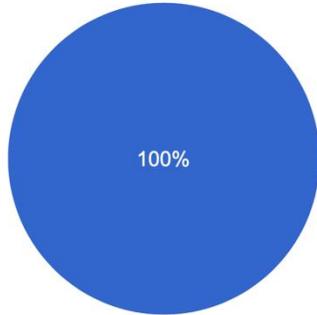
72 responses



Feedback Analysis Report 2020-21

PT513B/ R20_PT513BT

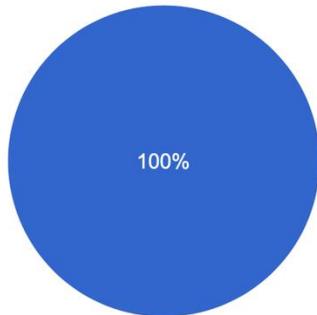
72 responses



● Yes
● No

PT518/ R20_PT518T

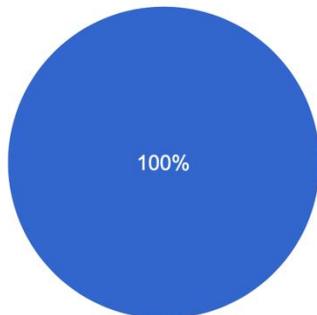
72 responses



● Yes
● No

PT512/ R20_PT512T

72 responses

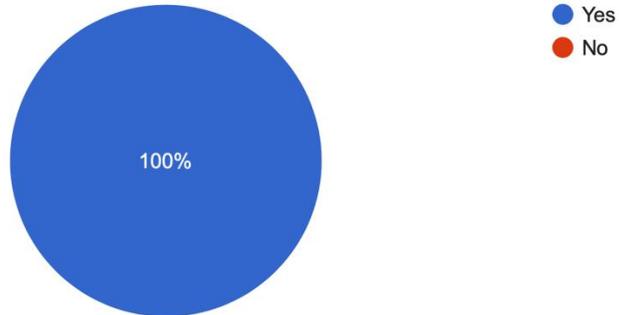


● Yes
● No

Feedback Analysis Report 2020-21

PT516/ R20_PT516T

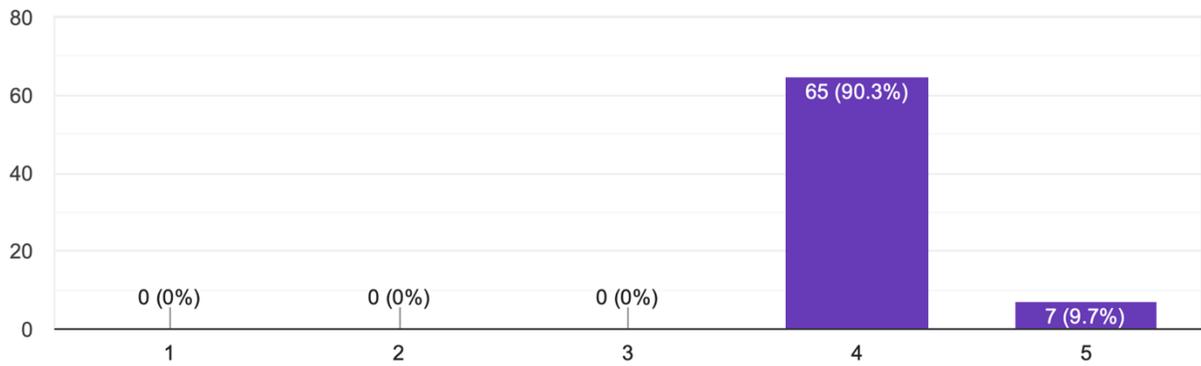
72 responses



Institutional Facility:

Extracurricular & Extramural Activities

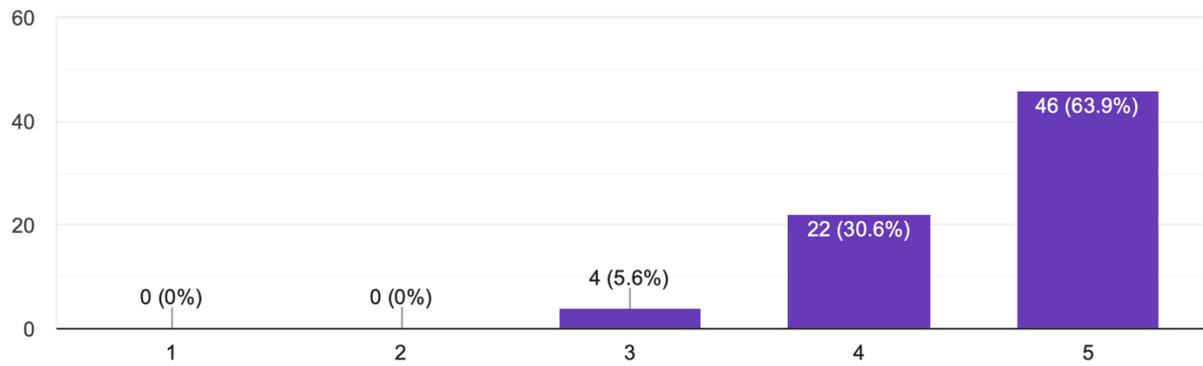
72 responses



Feedback Analysis Report 2020-21

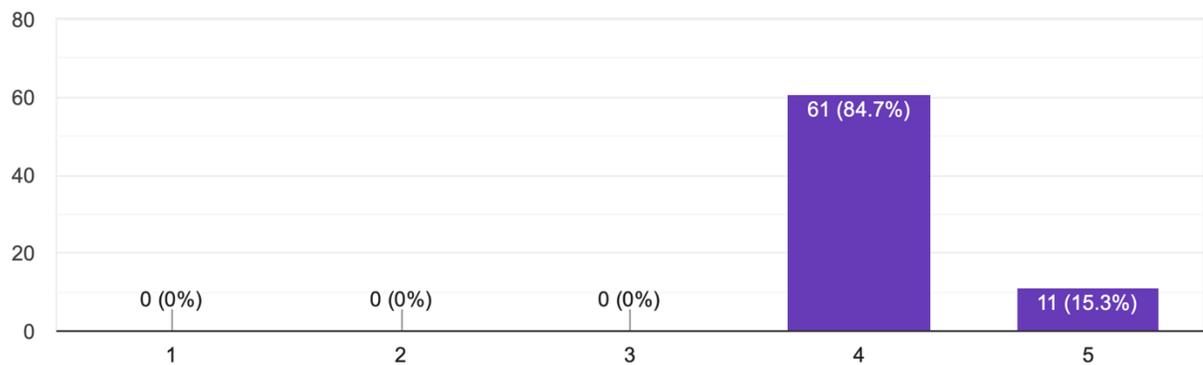
Health & Hygiene

72 responses



Industrial training activities

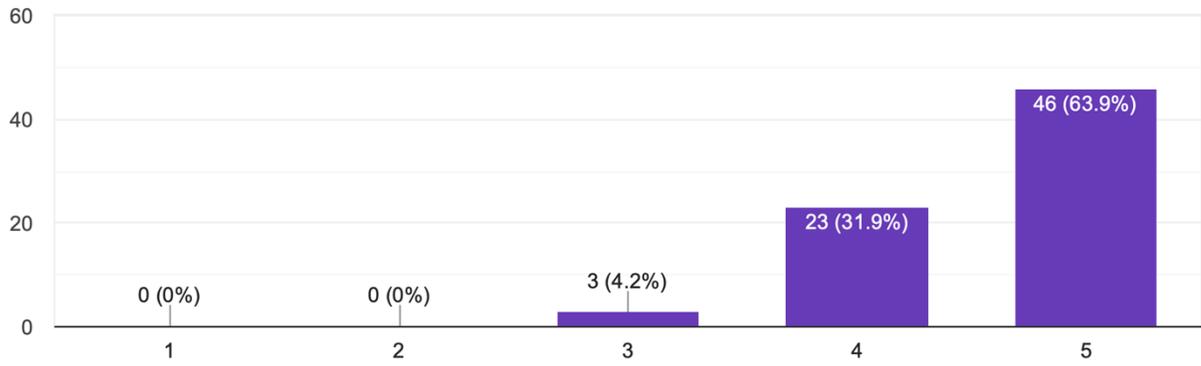
72 responses



Feedback Analysis Report 2020-21

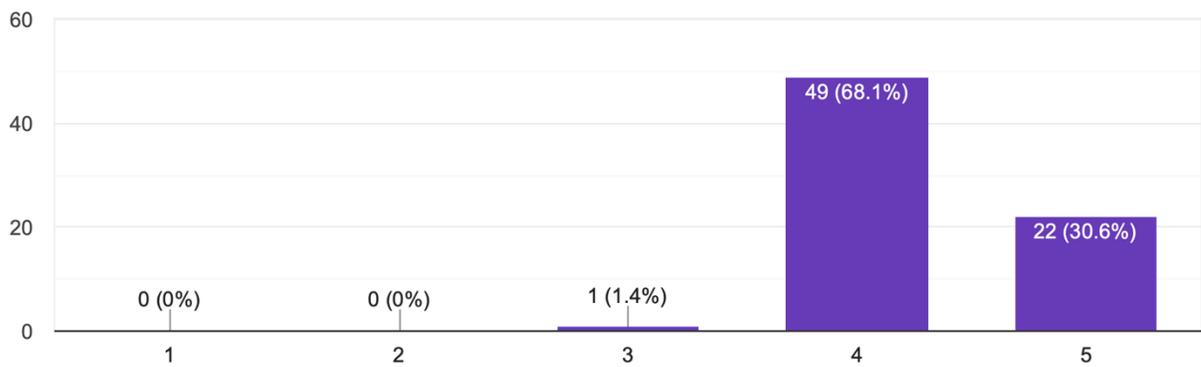
Infrastructure & Facilities of Library

72 responses



Infrastructure & Facilities of Lab

72 responses



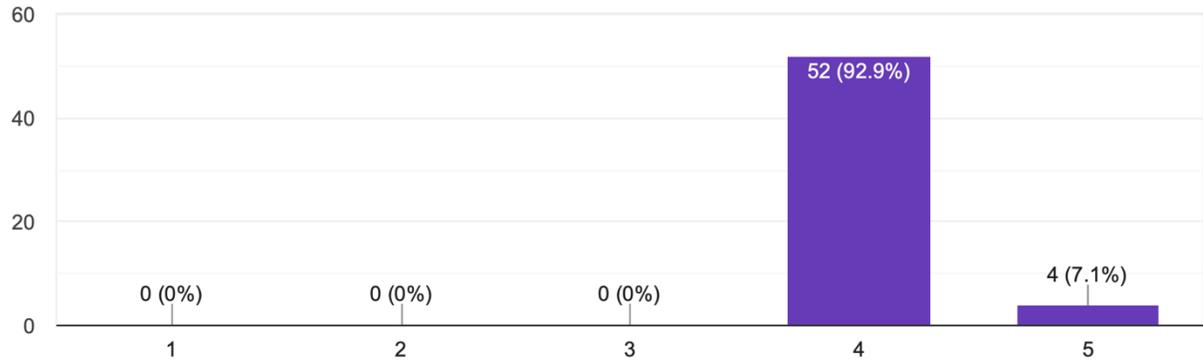
Feedback Analysis Report 2020-21

Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

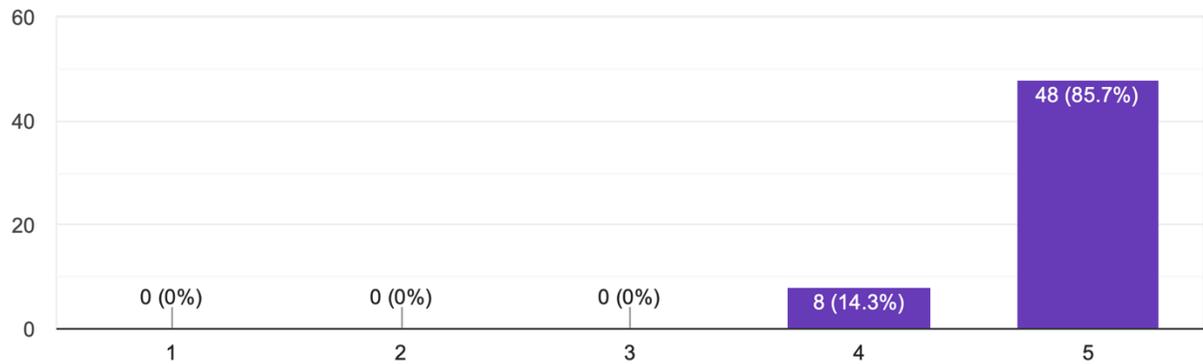
The course content provides sufficient objectives, knowledge and skills about the course

56 responses



The course is well structured, interesting and relevant

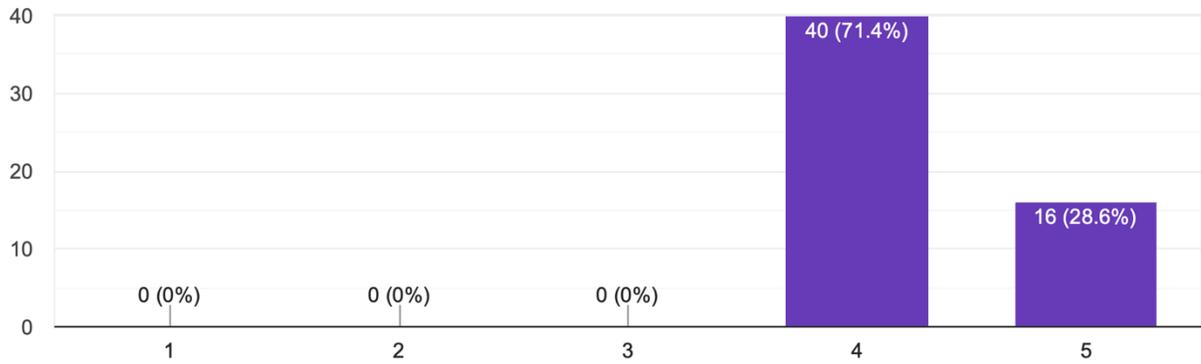
56 responses



Feedback Analysis Report 2020-21

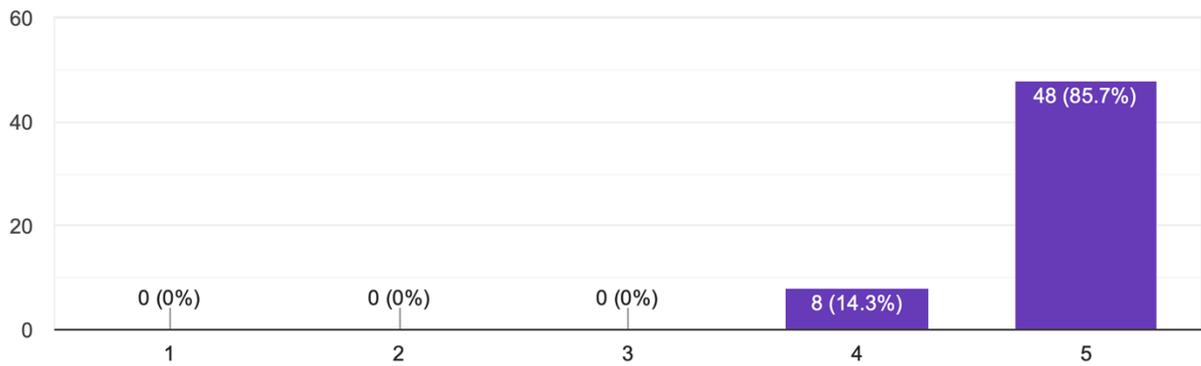
The course is up to date and as per the current demand of Industry

56 responses



Quality of study material provided clarity and clear understanding of the subject

56 responses



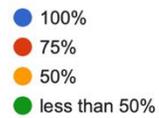
Feedback Analysis Report 2020-21

Extent of coverage of entire syllabus:

In percentage:

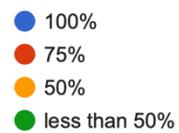
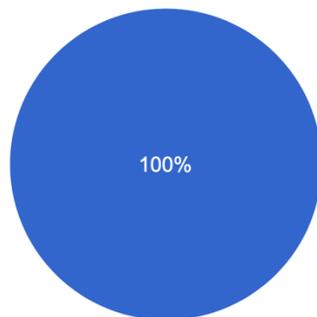
PT613

56 responses



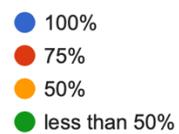
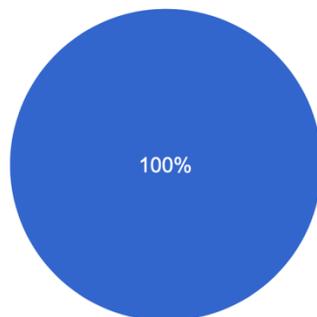
PT618

56 responses



PT612

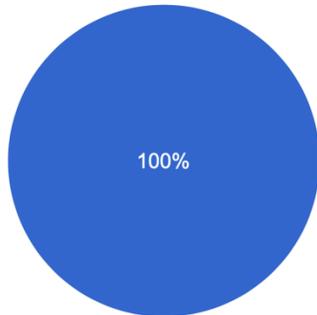
56 responses



Feedback Analysis Report 2020-21

PT616

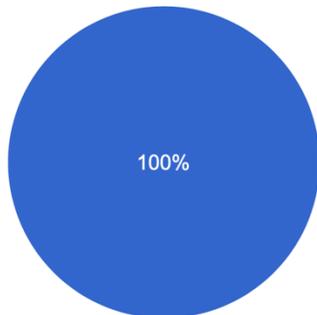
56 responses



- 100%
- 75%
- 50%
- less than 50%

PT619

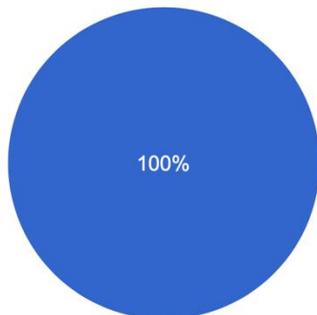
56 responses



- 100%
- 75%
- 50%
- less than 50%

PT611

56 responses



- 100%
- 75%
- 50%
- less than 50%

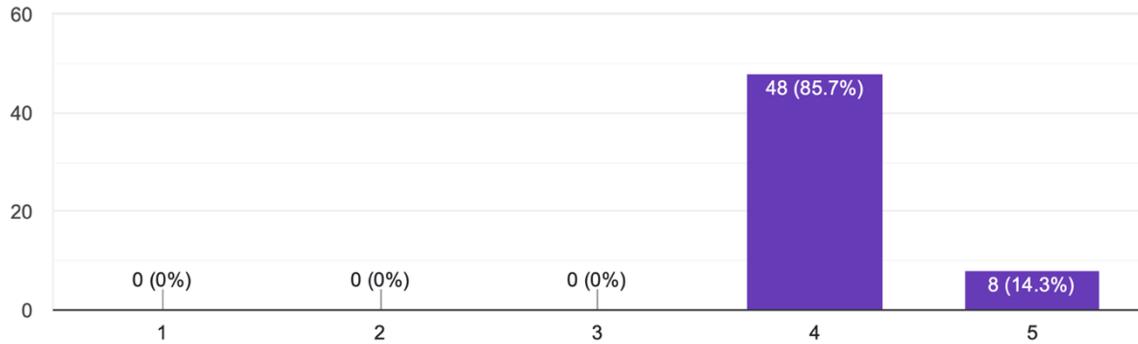
Feedback Analysis Report 2020-21

Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

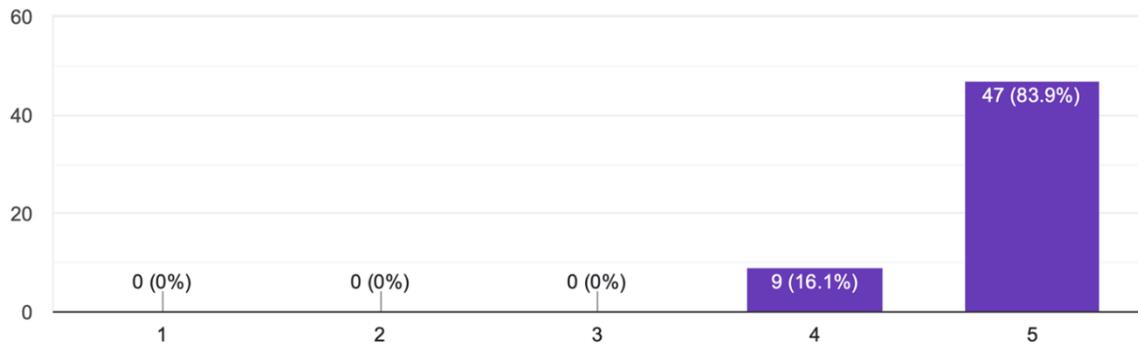
PT613

56 responses



PT618

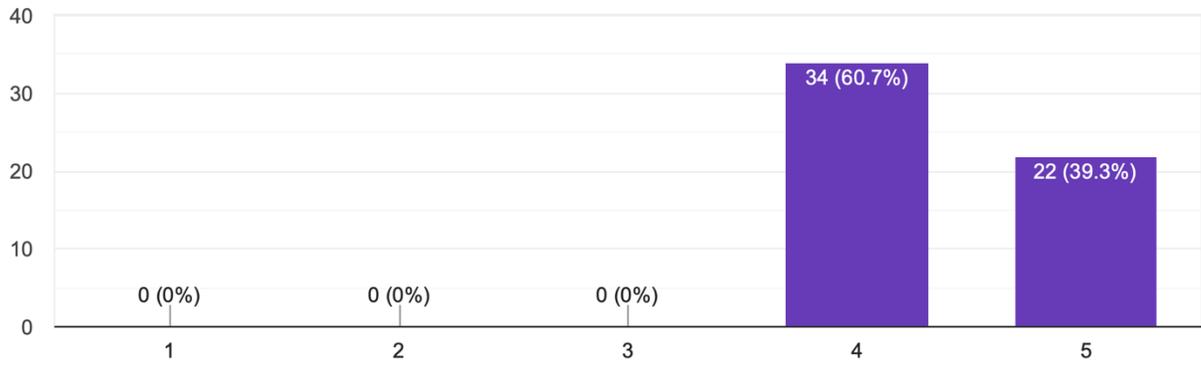
56 responses



Feedback Analysis Report 2020-21

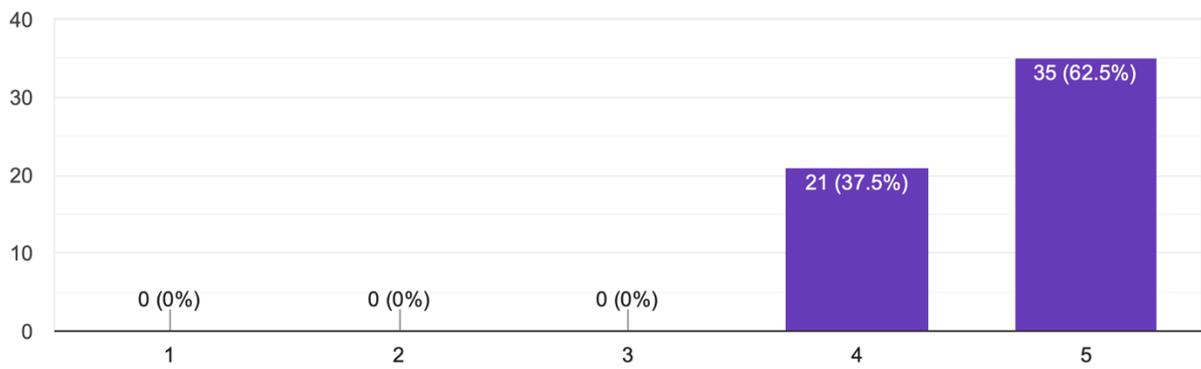
PT612

56 responses



PT616

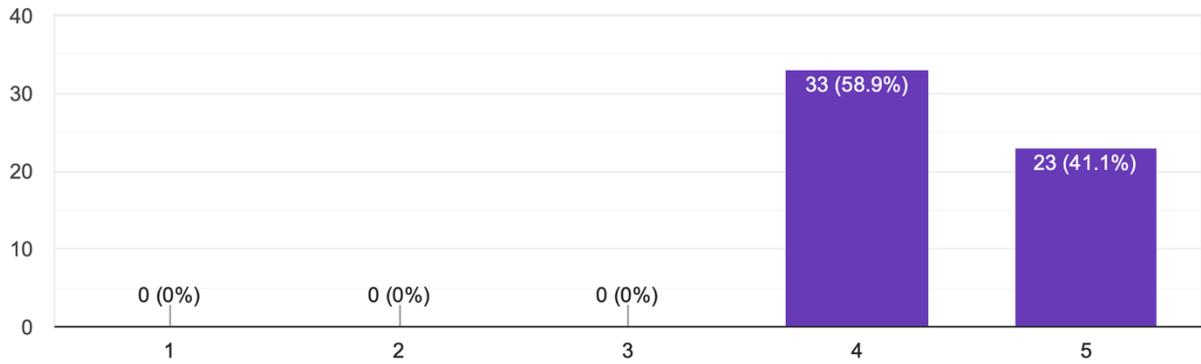
56 responses



Feedback Analysis Report 2020-21

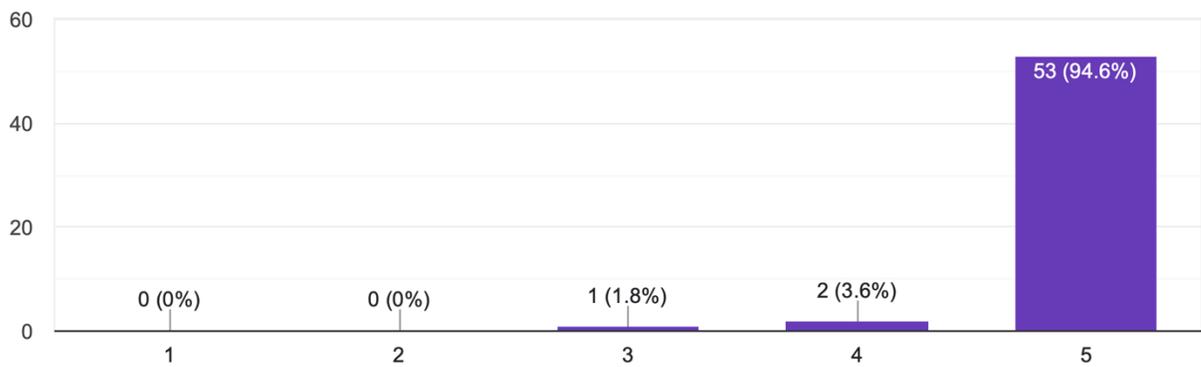
PT619

56 responses



PT611

56 responses



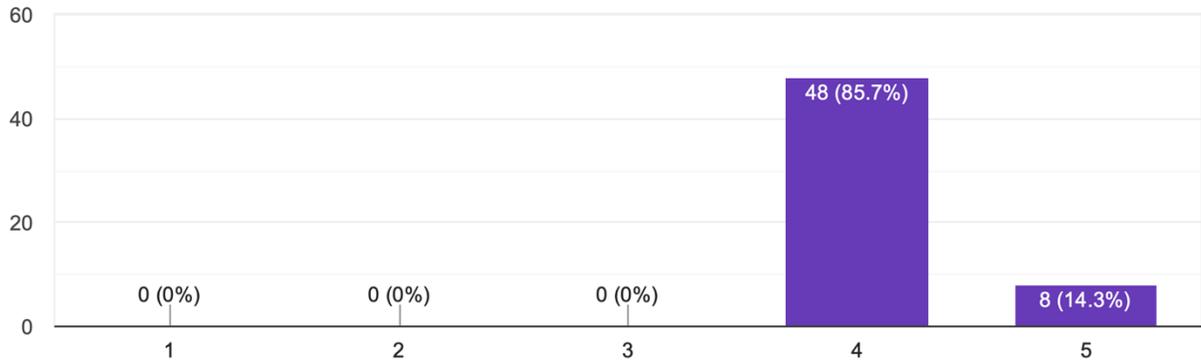
Feedback Analysis Report 2020-21

Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

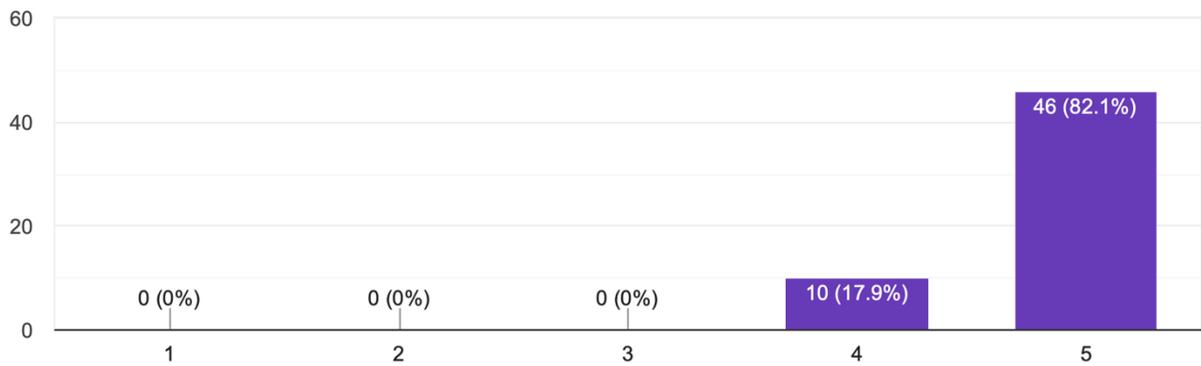
PT613

56 responses



PT618

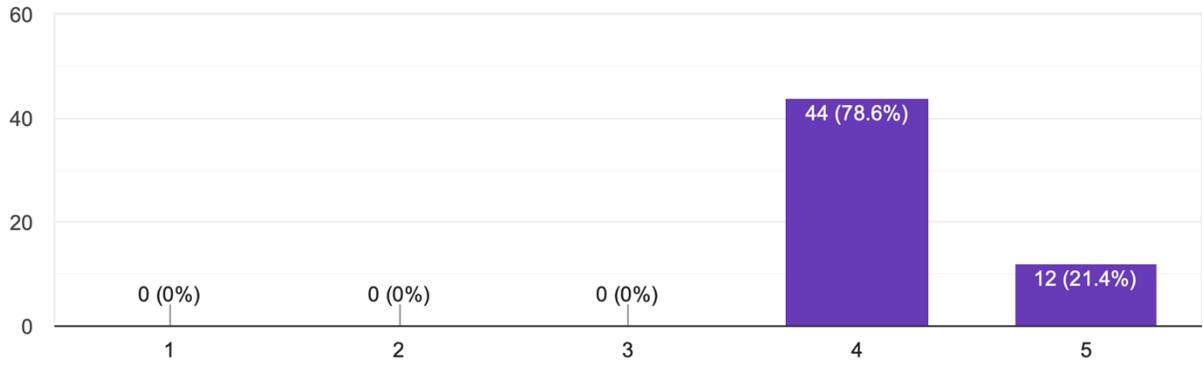
56 responses



Feedback Analysis Report 2020-21

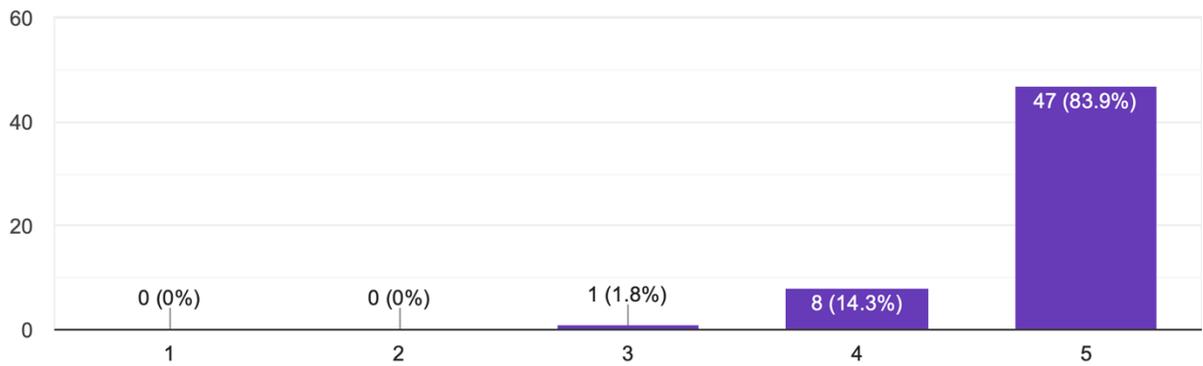
PT612

56 responses



PT616

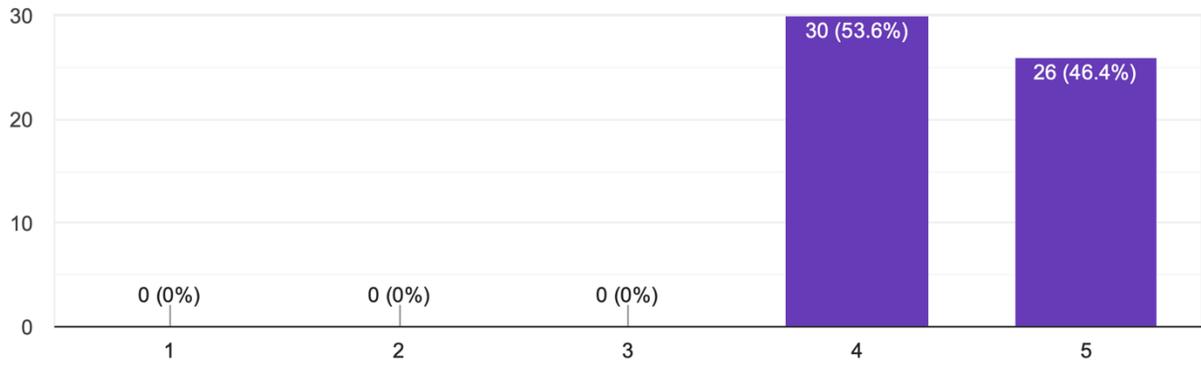
56 responses



Feedback Analysis Report 2020-21

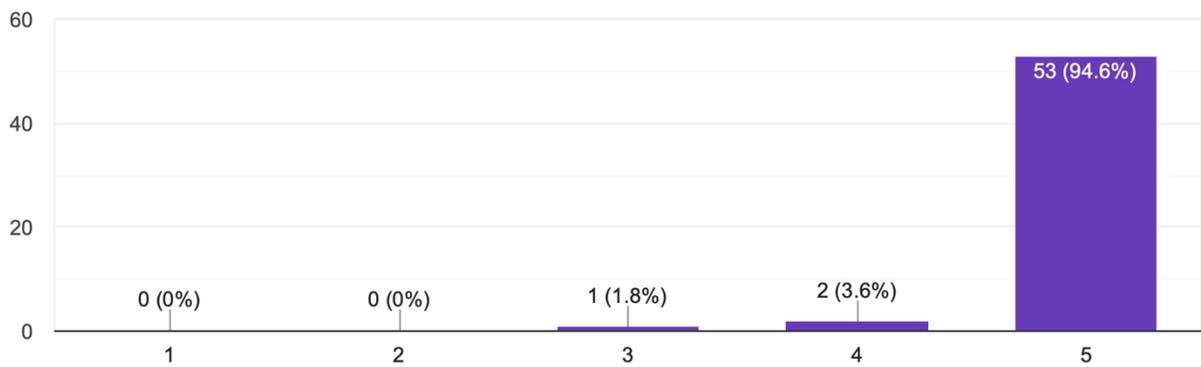
PT619

56 responses



PT611

56 responses

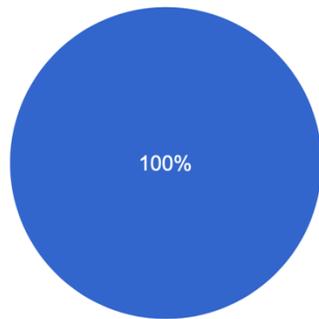


Feedback Analysis Report 2020-21

Availability of study material:

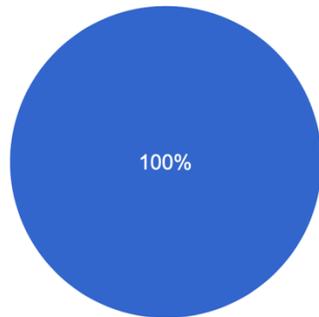
In percentage:

PT613
56 responses



● Yes
● No

PT618
56 responses

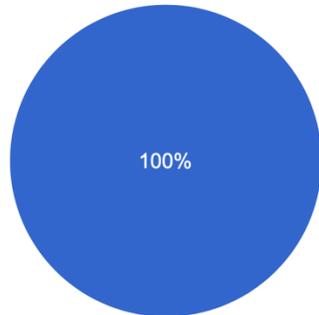


● Yes
● No

Feedback Analysis Report 2020-21

PT612

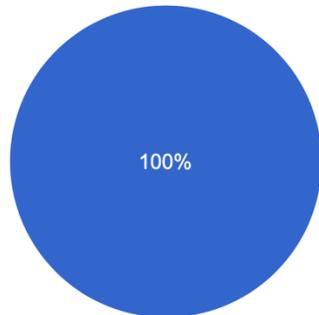
56 responses



● Yes
● No

PT616

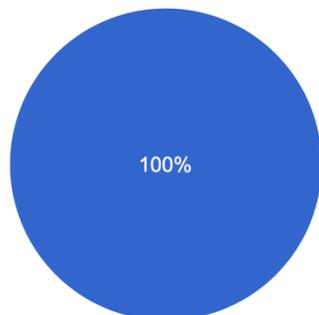
56 responses



● Yes
● No

PT619

56 responses

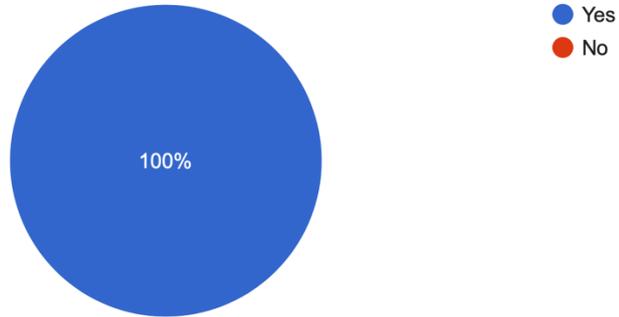


● Yes
● No

Feedback Analysis Report 2020-21

PT611

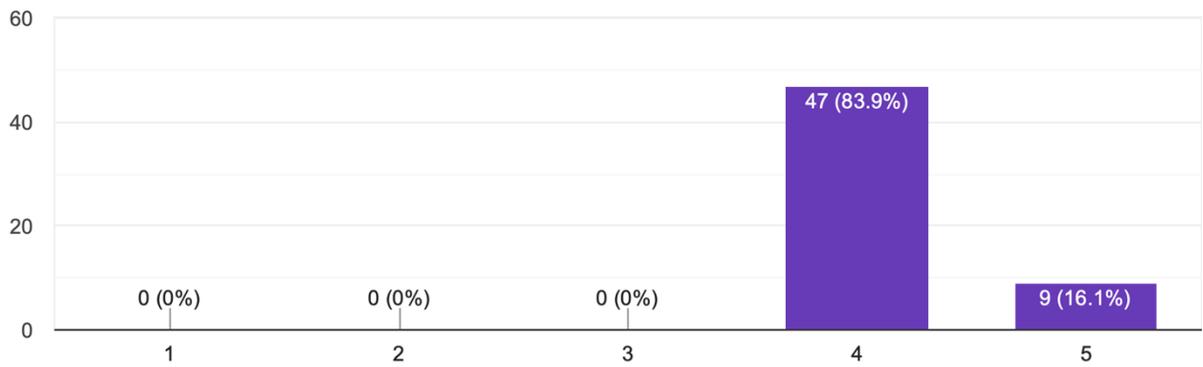
56 responses



Institutional Facility:

Extracurricular & Extramural Activities

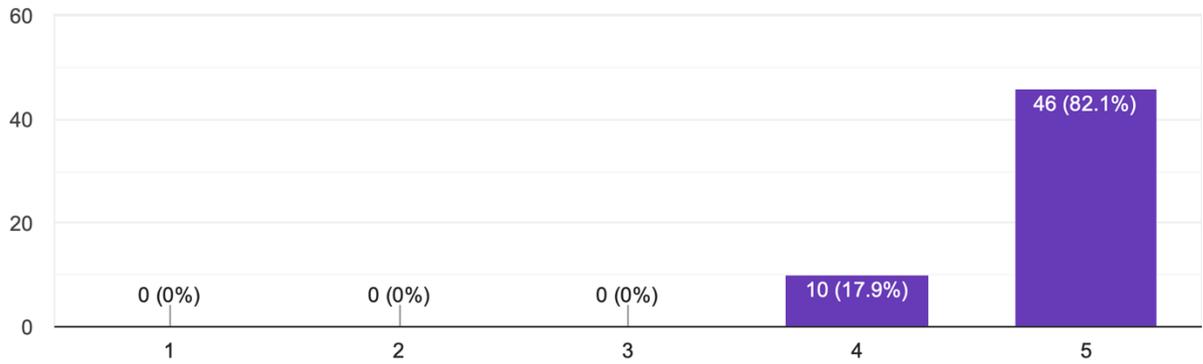
56 responses



Feedback Analysis Report 2020-21

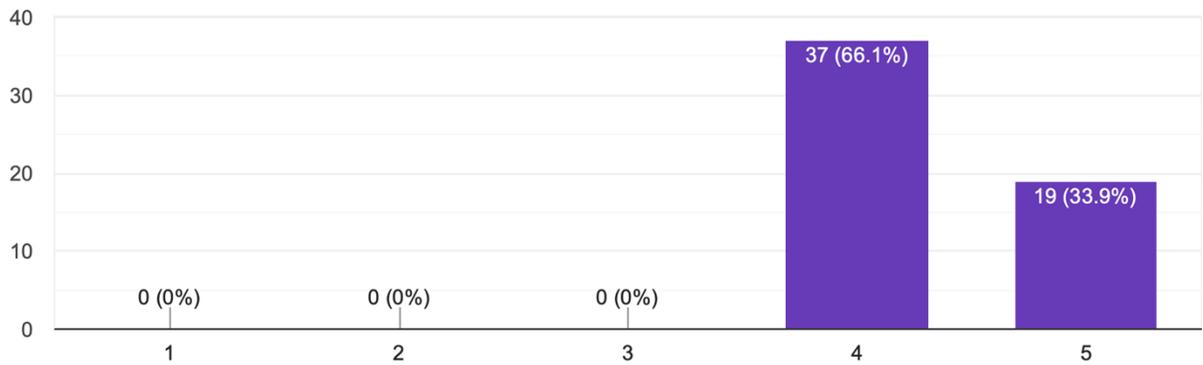
Health & Hygiene

56 responses



Industrial training activities

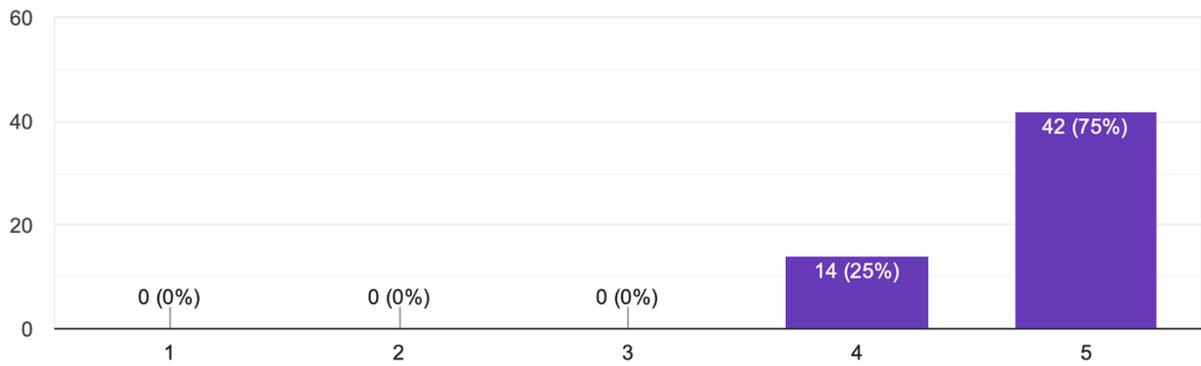
56 responses



Feedback Analysis Report 2020-21

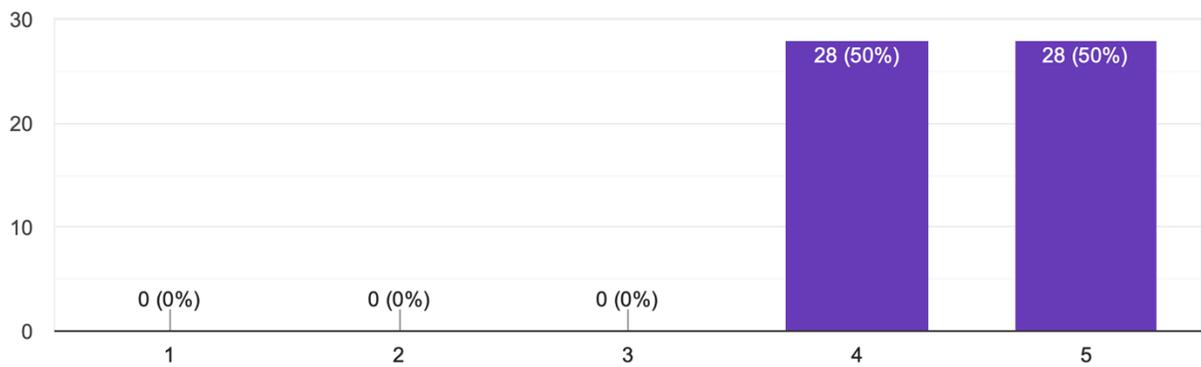
Infrastructure & Facilities of Library

56 responses



Infrastructure & Facilities of Lab

56 responses

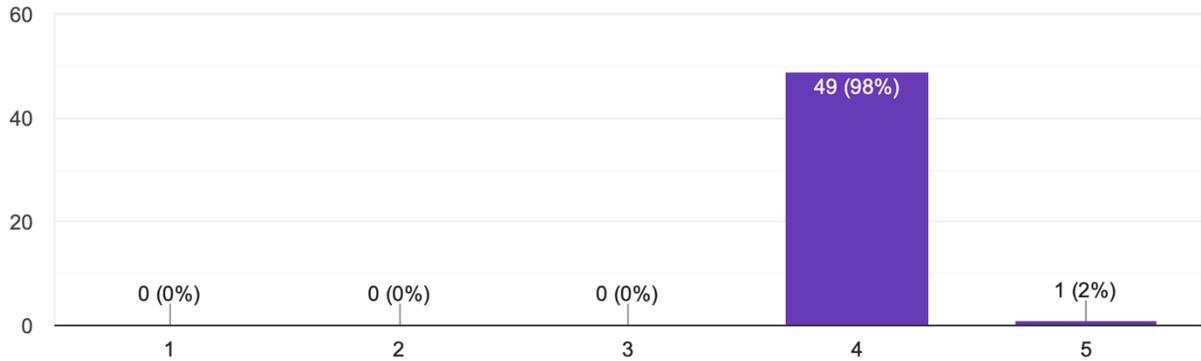


Feedback Analysis Report 2020-21

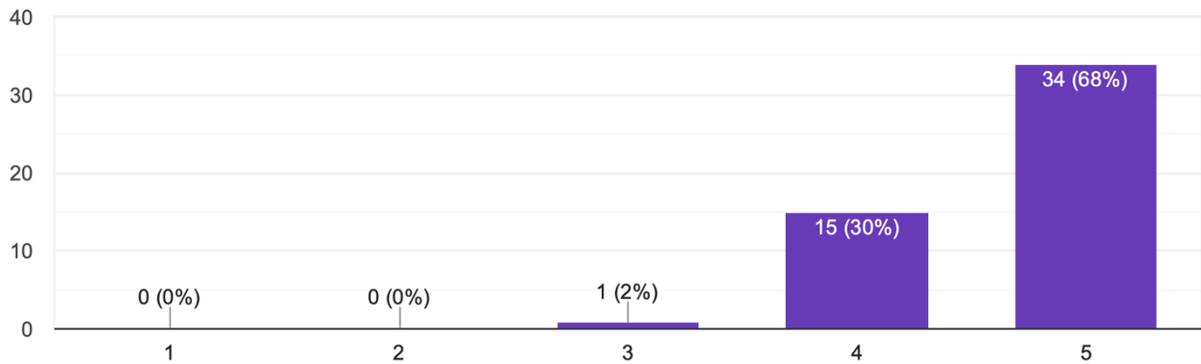
Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

The course content provides sufficient objectives, knowledge and skills about the course
50 responses



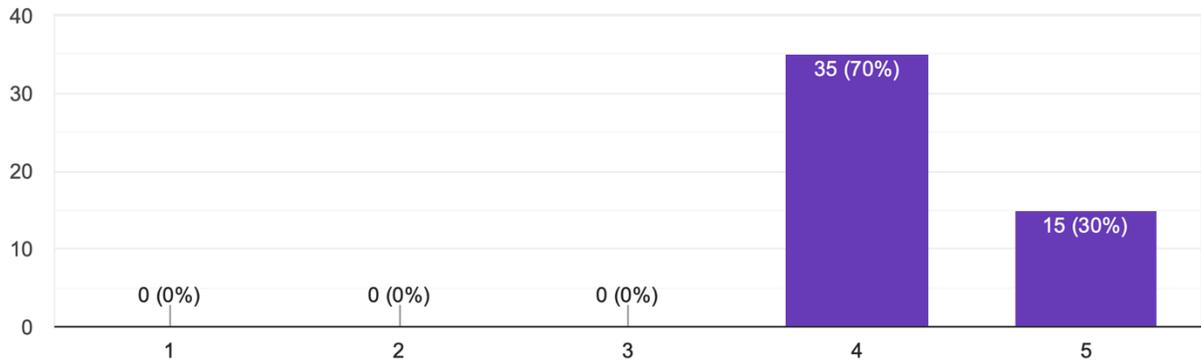
The course is well structured, interesting and relevant
50 responses



Feedback Analysis Report 2020-21

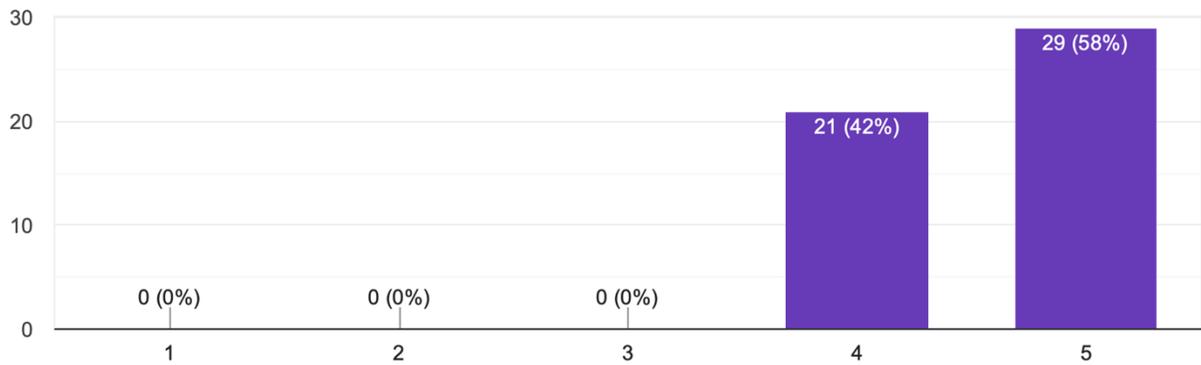
The course is up to date and as per the current demand of Industry

50 responses



Quality of study material provided clarity and clear understanding of the subject

50 responses

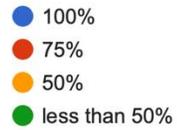
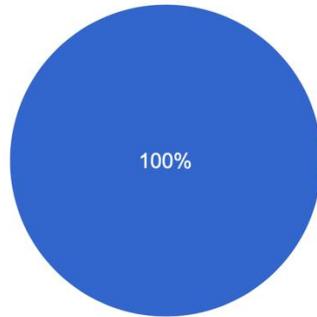


Feedback Analysis Report 2020-21

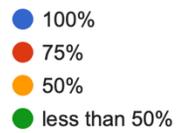
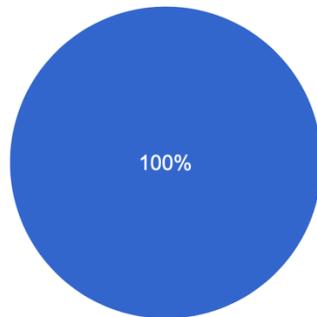
Extent of coverage of entire syllabus:

In percentage:

PT711
50 responses



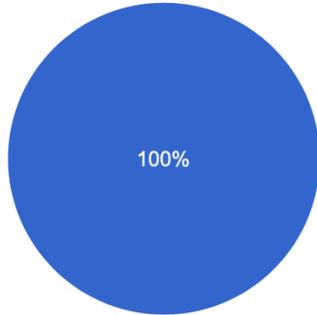
PT716A
50 responses



Feedback Analysis Report 2020-21

PT718

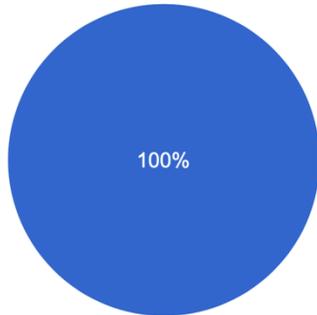
50 responses



- 100%
- 75%
- 50%
- less than 50%

PT716B

50 responses



- 100%
- 75%
- 50%
- less than 50%

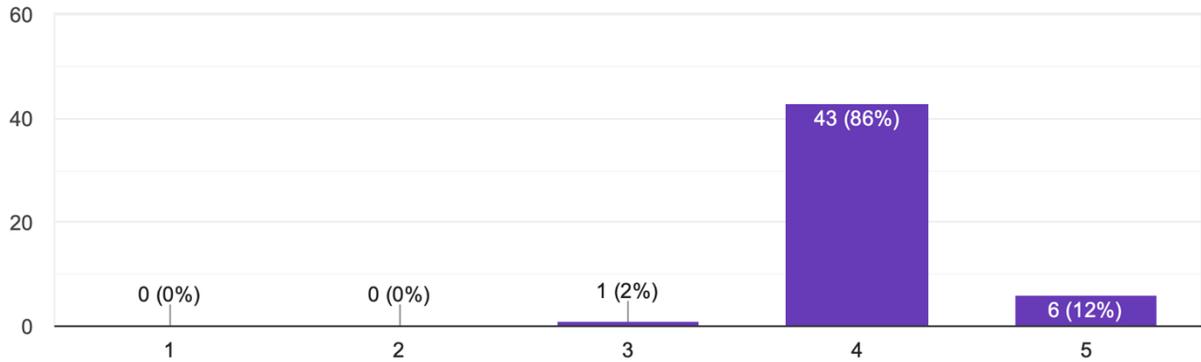
Feedback Analysis Report 2020-21

Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

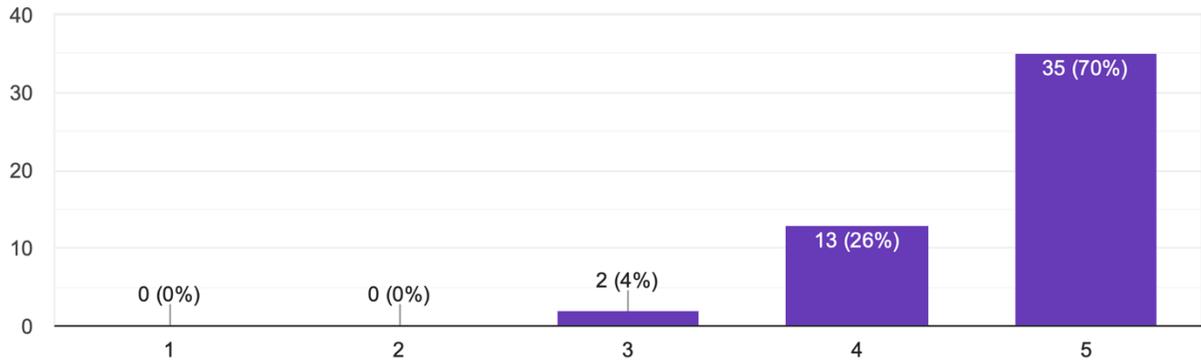
PT711

50 responses



PT716A

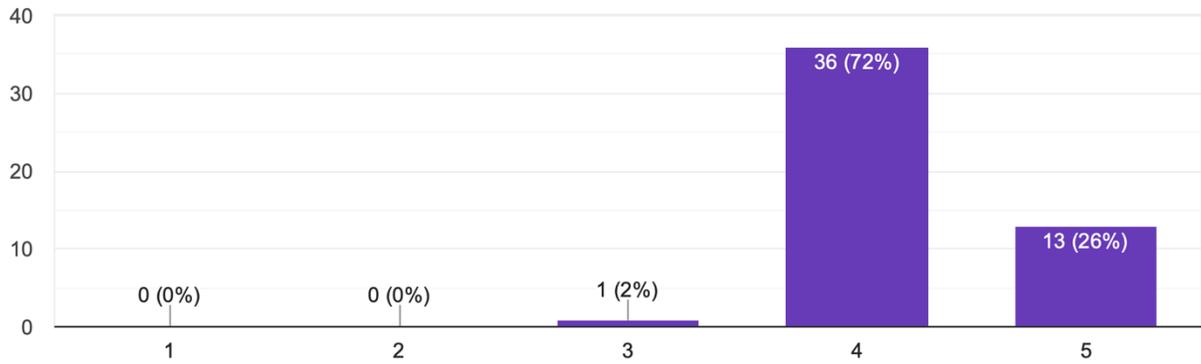
50 responses



Feedback Analysis Report 2020-21

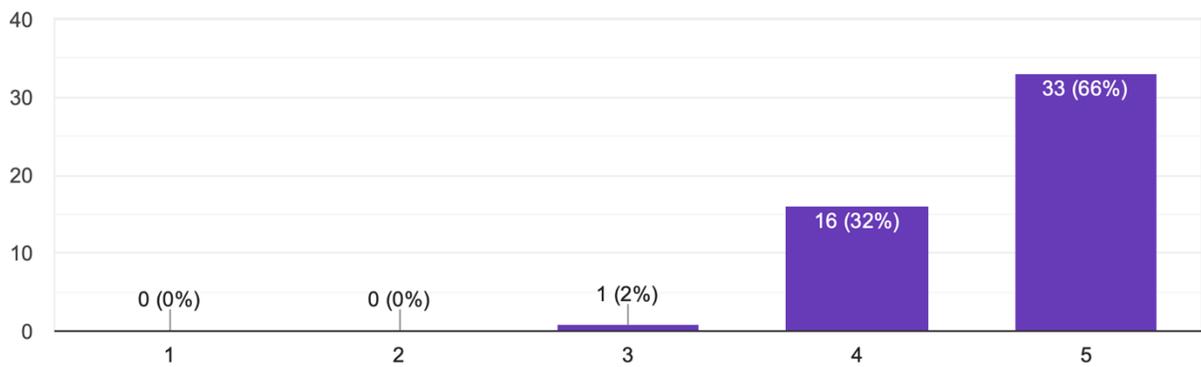
PT718

50 responses



PT716B

50 responses



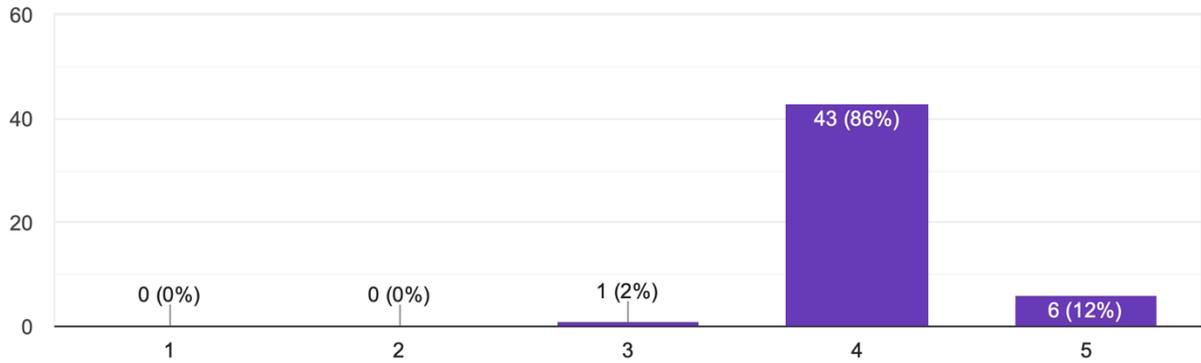
Feedback Analysis Report 2020-21

Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

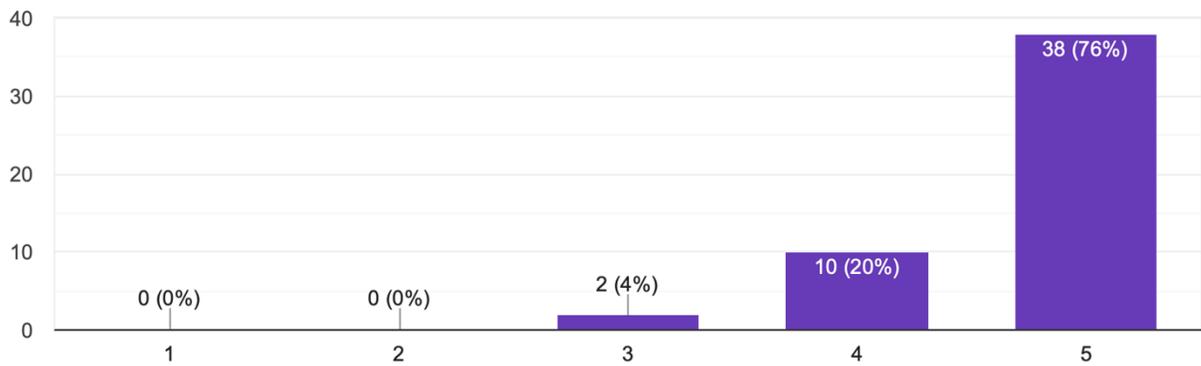
PT711

50 responses



PT716A

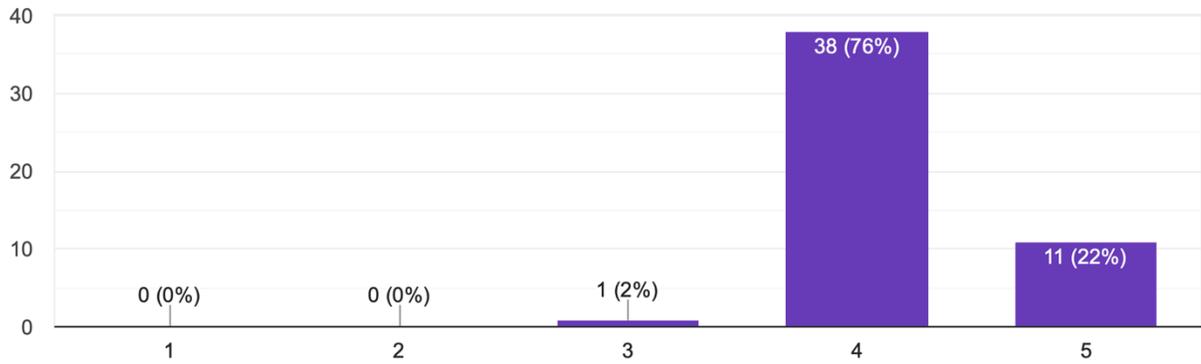
50 responses



Feedback Analysis Report 2020-21

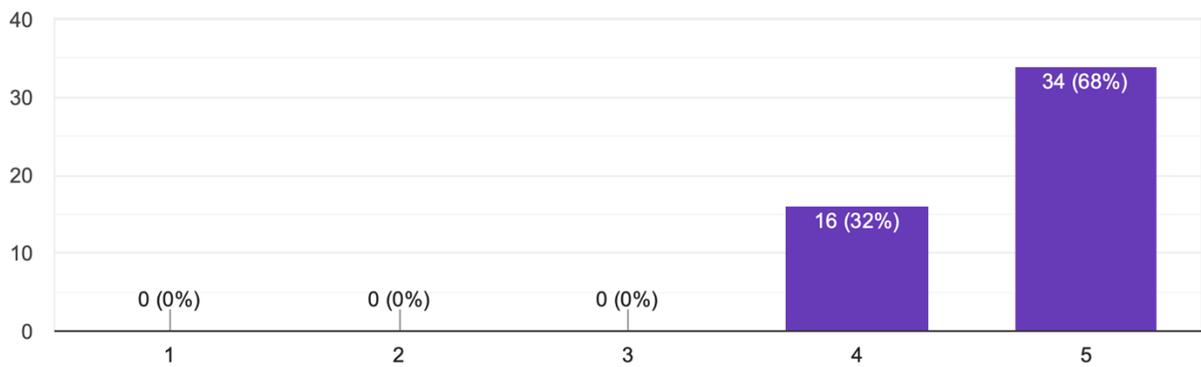
PT718

50 responses



PT716B

50 responses



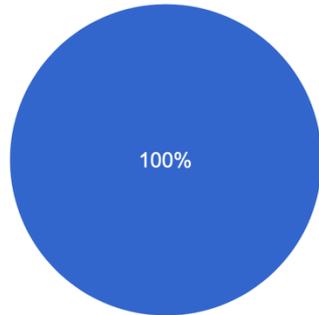
Feedback Analysis Report 2020-21

Availability of study material:

In percentage:

PT711

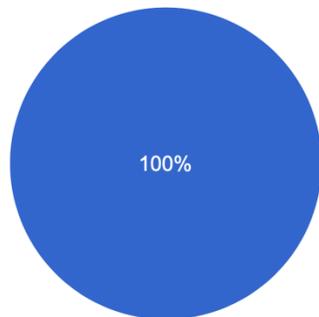
50 responses



● Yes
● No

PT716A

50 responses

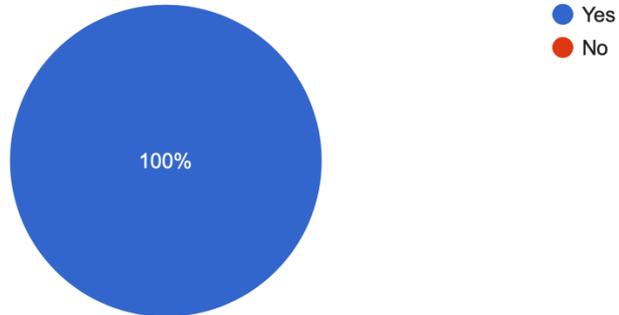


● Yes
● No

Feedback Analysis Report 2020-21

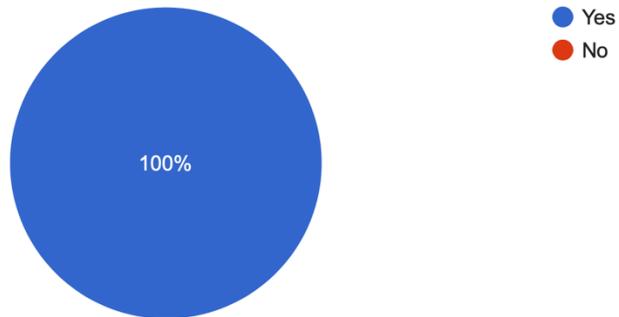
PT718

50 responses



PT716B

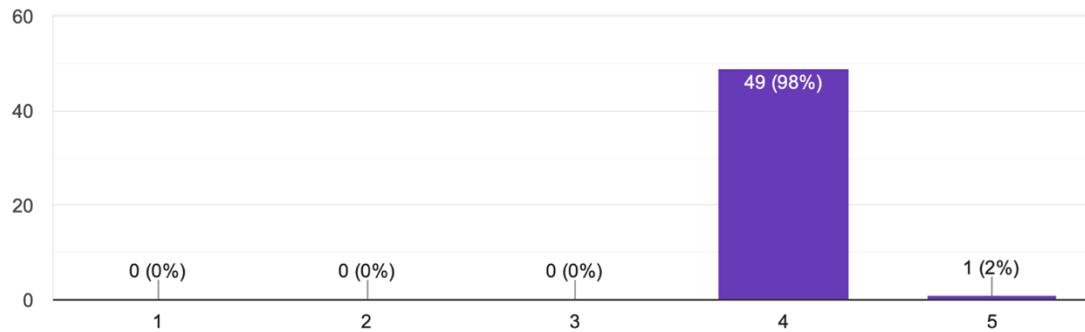
50 responses



Institutional Facility:

Extracurricular & Extramural Activities

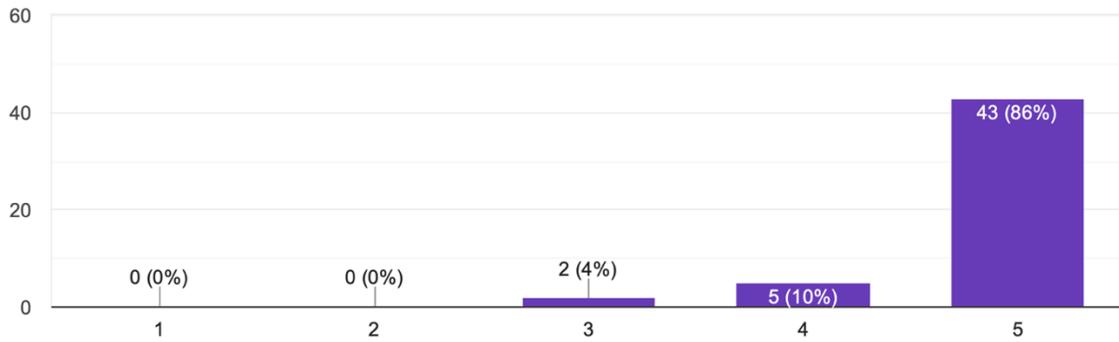
50 responses



Feedback Analysis Report 2020-21

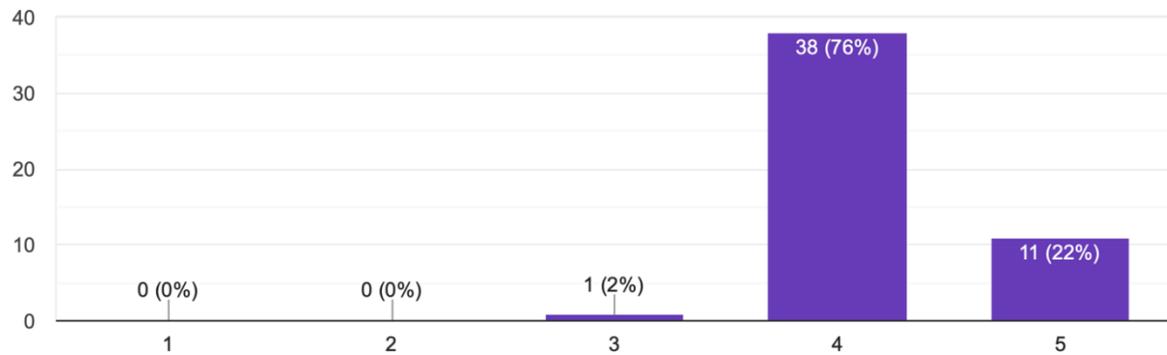
Health & Hygiene

50 responses



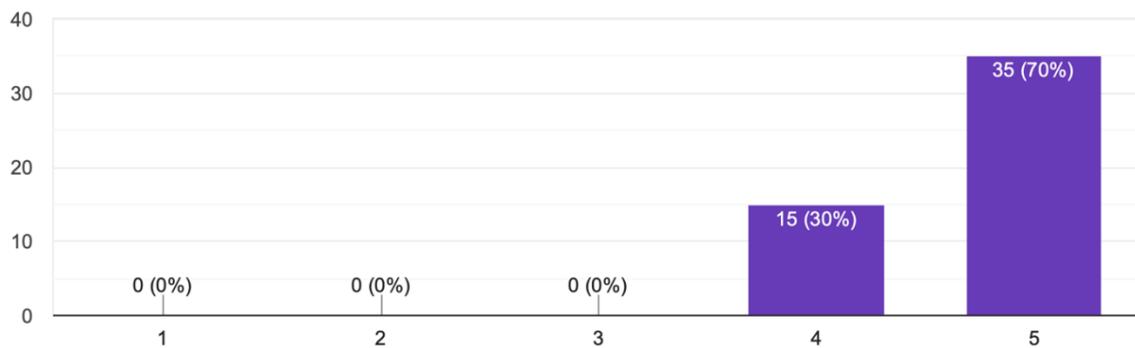
Industrial training activities

50 responses



Infrastructure & Facilities of Library

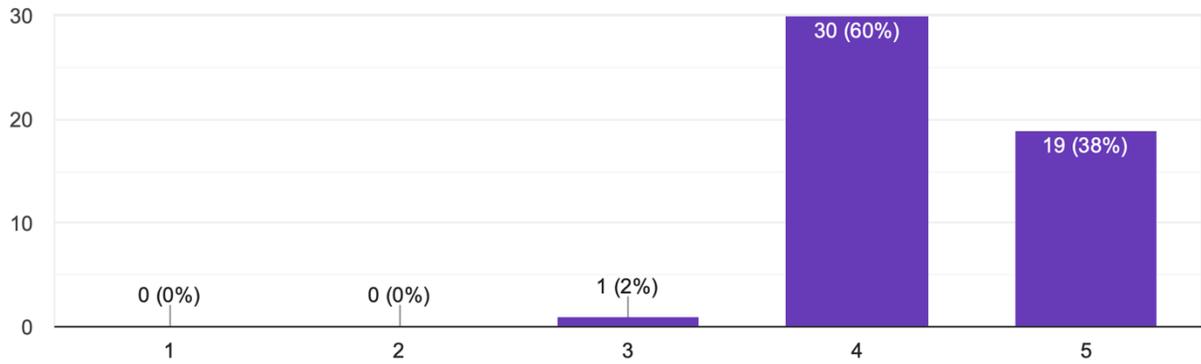
50 responses



Feedback Analysis Report 2020-21

Infrastructure & Facilities of Lab

50 responses

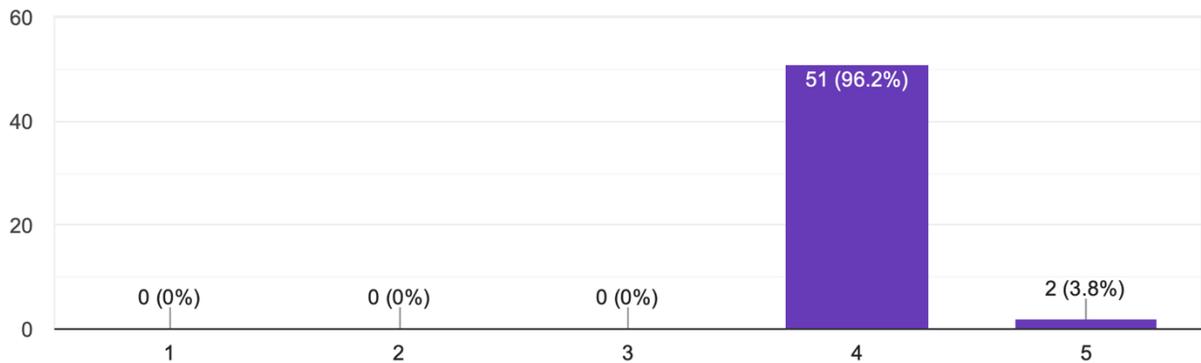


Program Content :

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

The course content provides sufficient objectives, knowledge and skills about the course

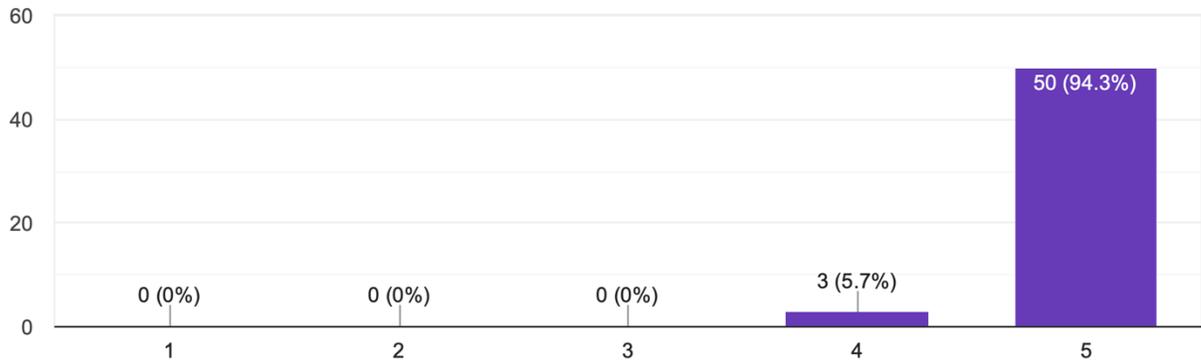
53 responses



Feedback Analysis Report 2020-21

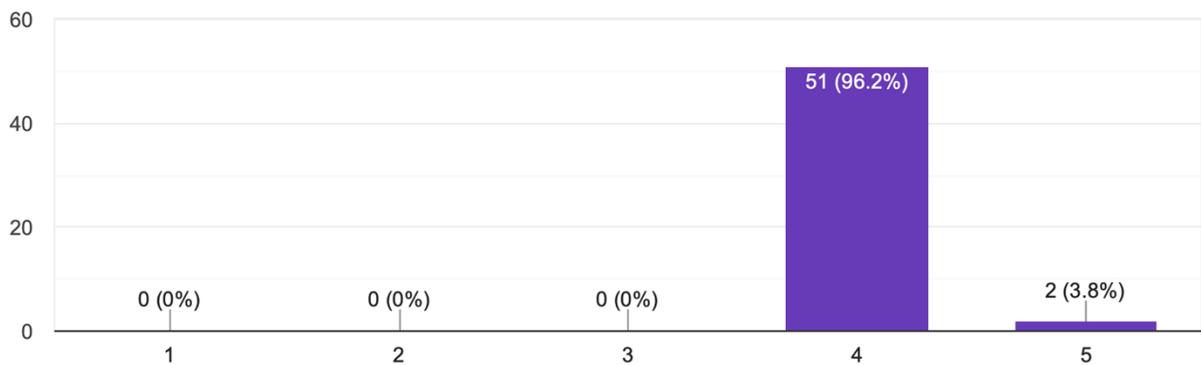
The course is well structured, interesting and relevant

53 responses



The course is up to date and as per the current demand of Industry

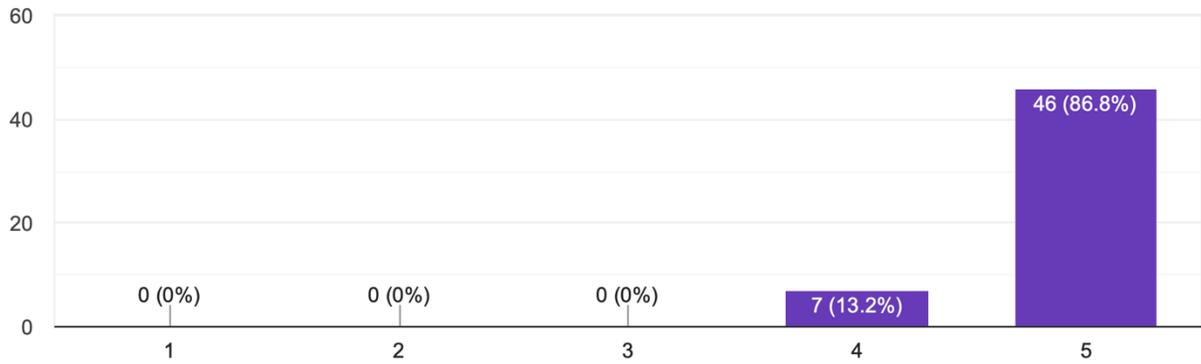
53 responses



Feedback Analysis Report 2020-21

Quality of study material provided clarity and clear understanding of the subject

53 responses

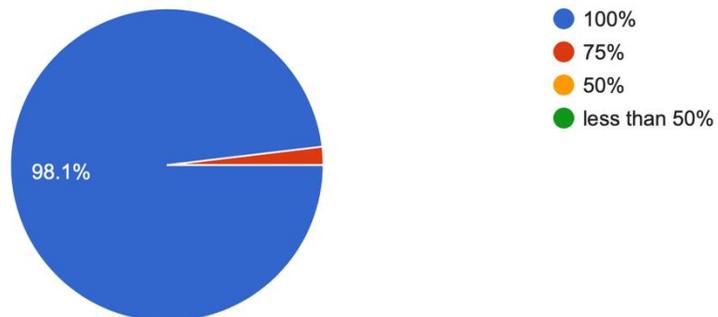


Extent of coverage of entire syllabus:

In percentage:

PT817

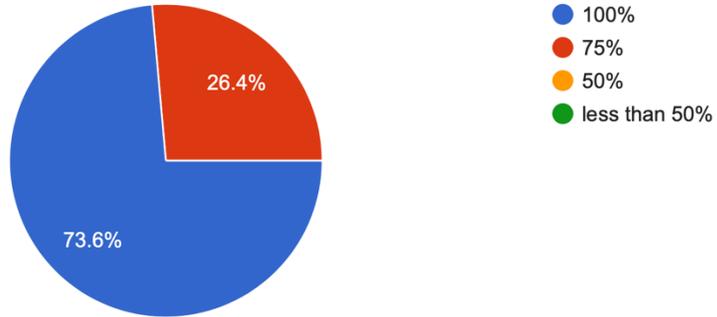
53 responses



Feedback Analysis Report 2020-21

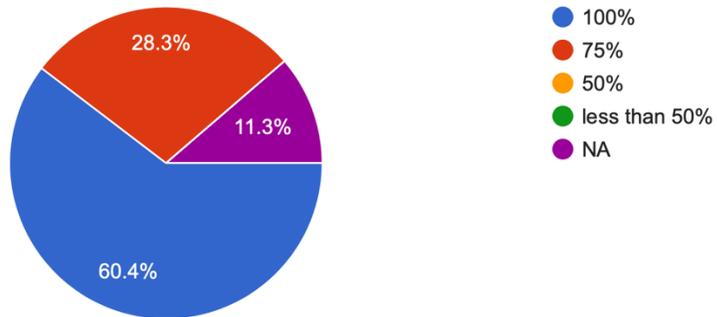
PT818

53 responses



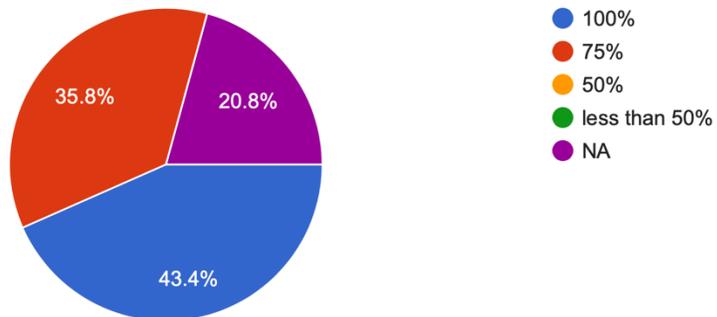
PT810A

53 responses



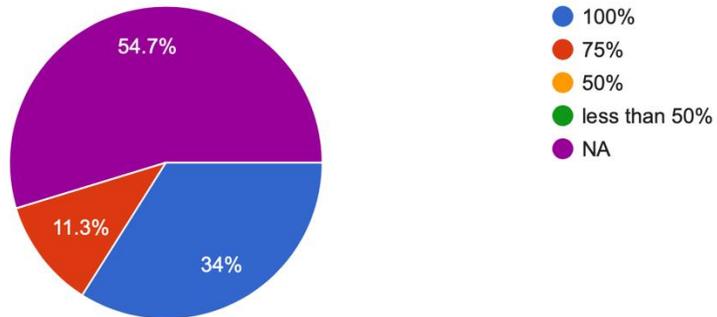
PT810B

53 responses



Feedback Analysis Report 2020-21

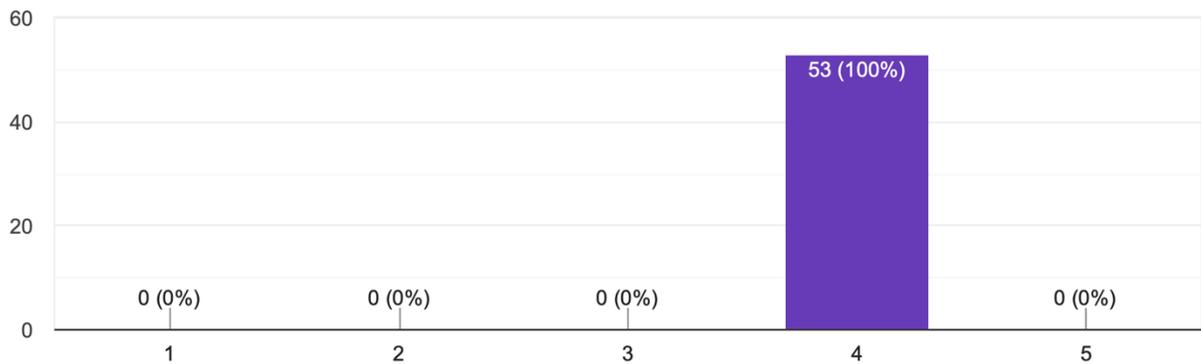
PT810C
53 responses



Level of satisfaction with the class:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

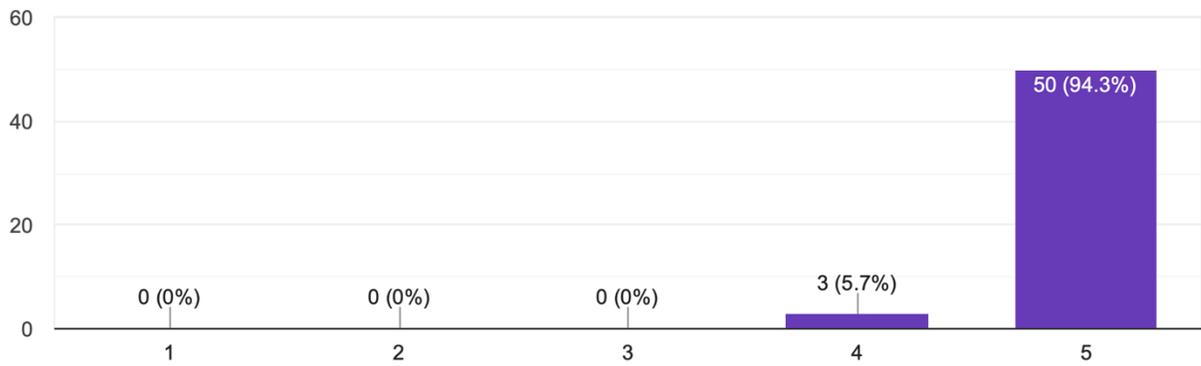
PT817
53 responses



Feedback Analysis Report 2020-21

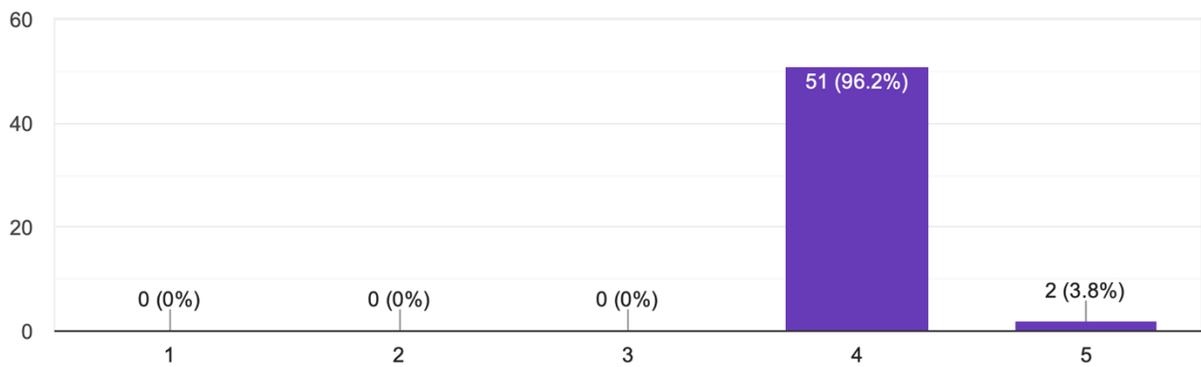
PT818

53 responses



PT810A

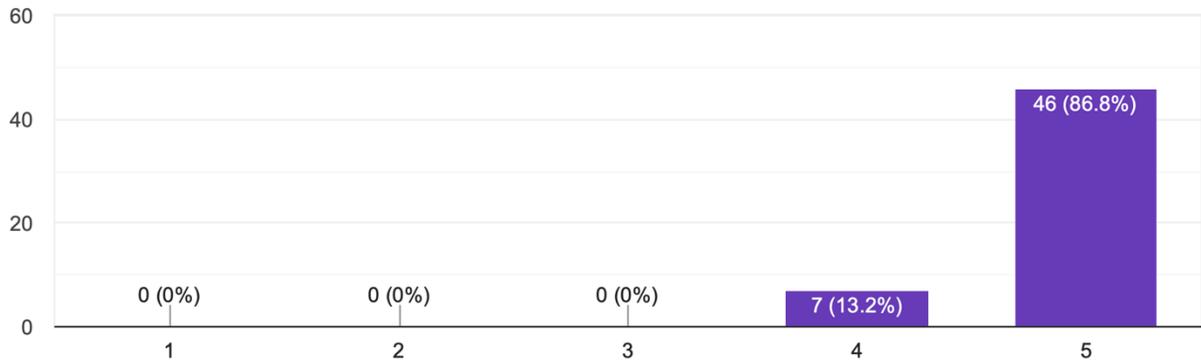
53 responses



Feedback Analysis Report 2020-21

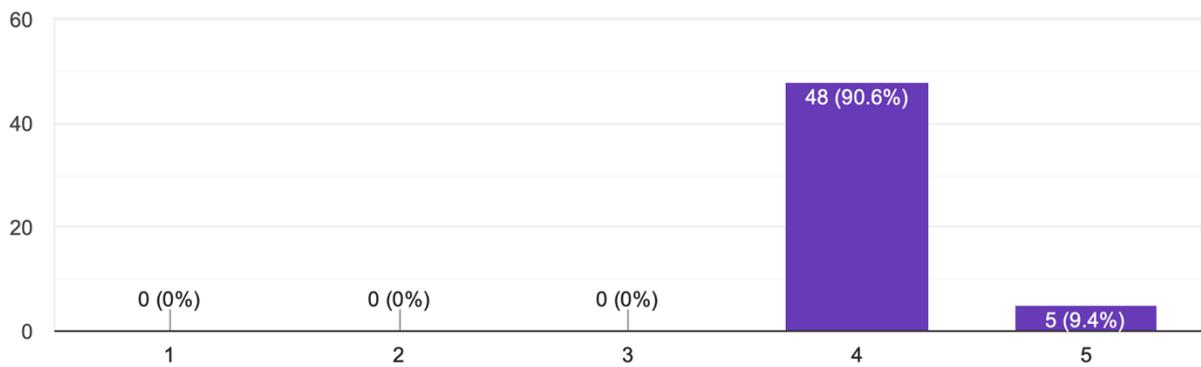
PT810B

53 responses



PT810C

53 responses



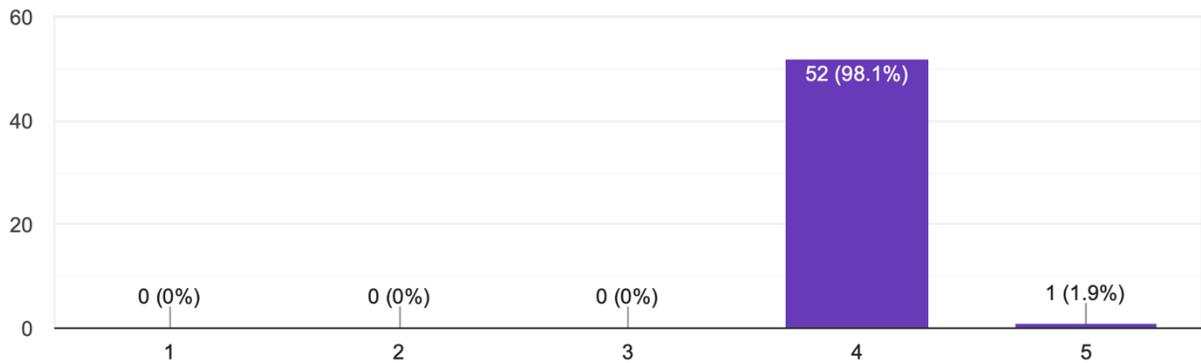
Feedback Analysis Report 2020-21

Motivation & inspiration to learn:

Poor=1, Fair=2, Good=3, Great=4, Excellent=5

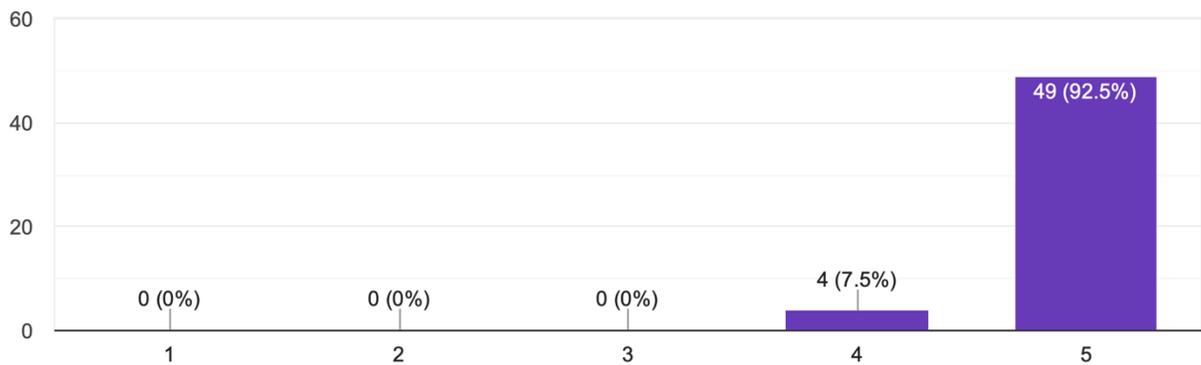
PT817

53 responses



PT818

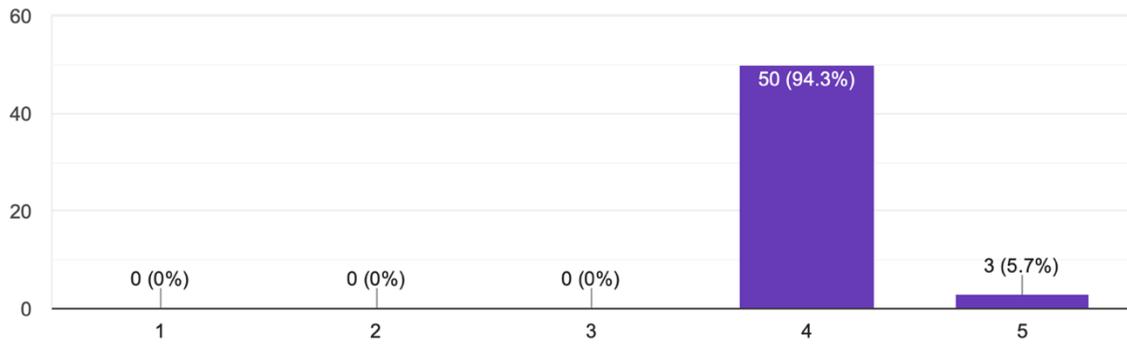
53 responses



Feedback Analysis Report 2020-21

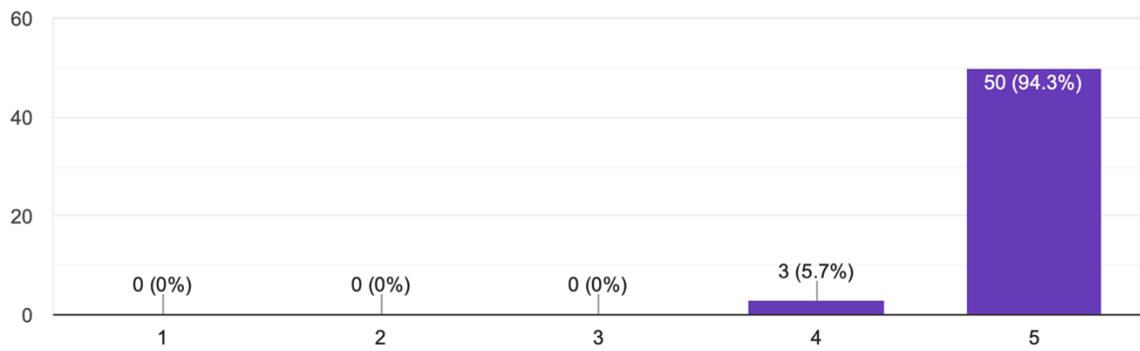
PT810A

53 responses



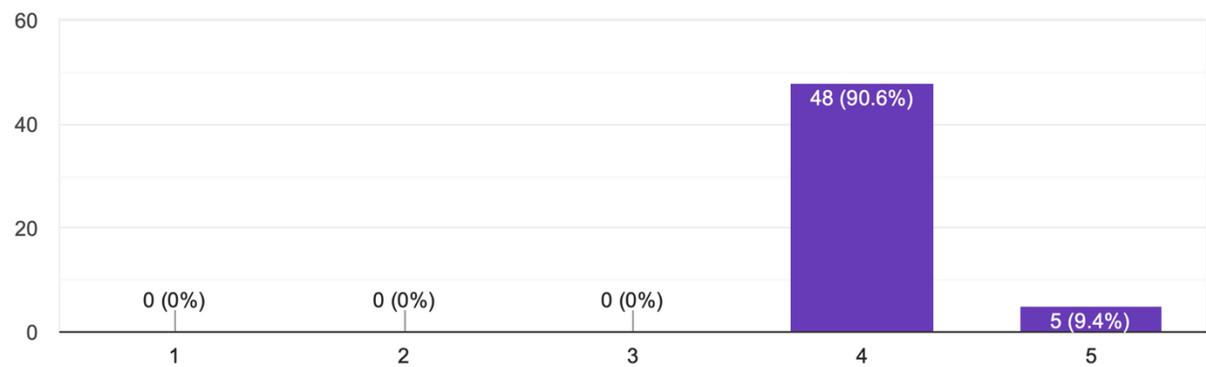
PT810B

53 responses



PT810C

53 responses



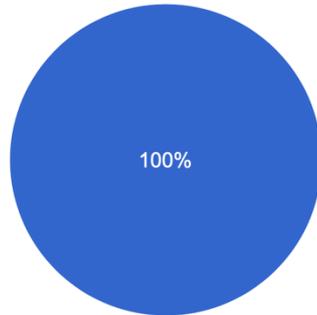
Feedback Analysis Report 2020-21

Availability of study material:

In percentage:

PT817

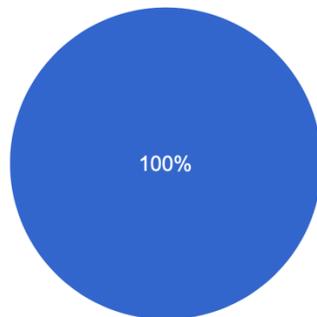
53 responses



● Yes
● No

PT818

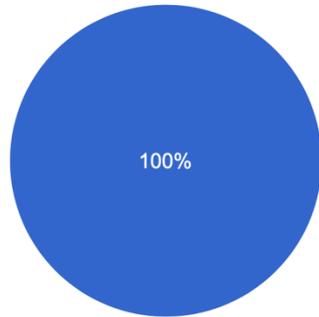
53 responses



● Yes
● No

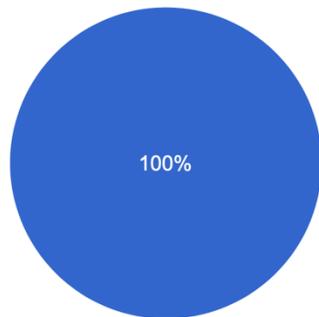
Feedback Analysis Report 2020-21

PT810A
53 responses



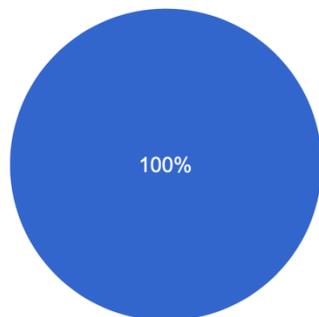
● Yes
● No

PT810B
53 responses



● Yes
● No

PT810C
53 responses



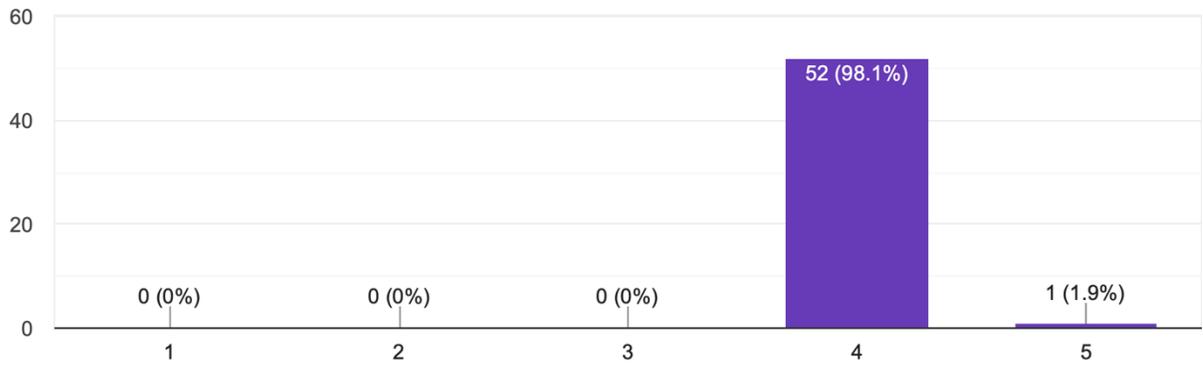
● Yes
● No

Feedback Analysis Report 2020-21

Institutional Facility:

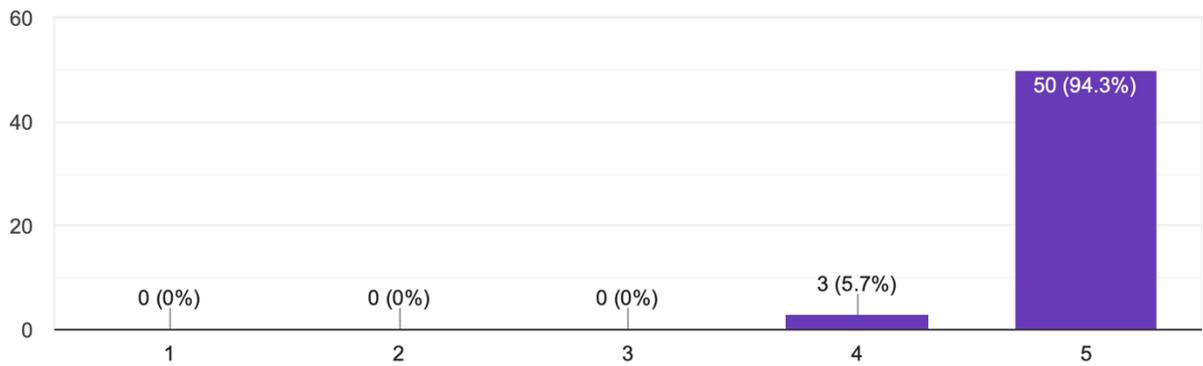
Extracurricular & Extramural Activities

53 responses



Health & Hygiene

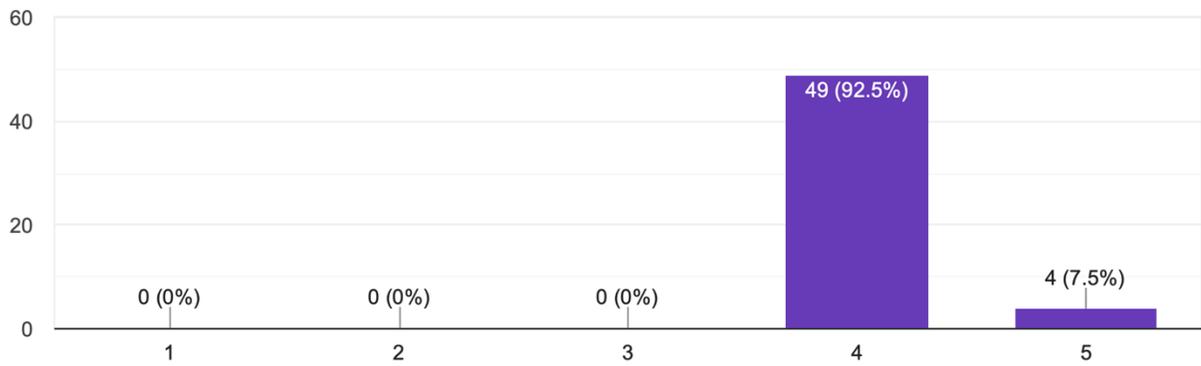
53 responses



Feedback Analysis Report 2020-21

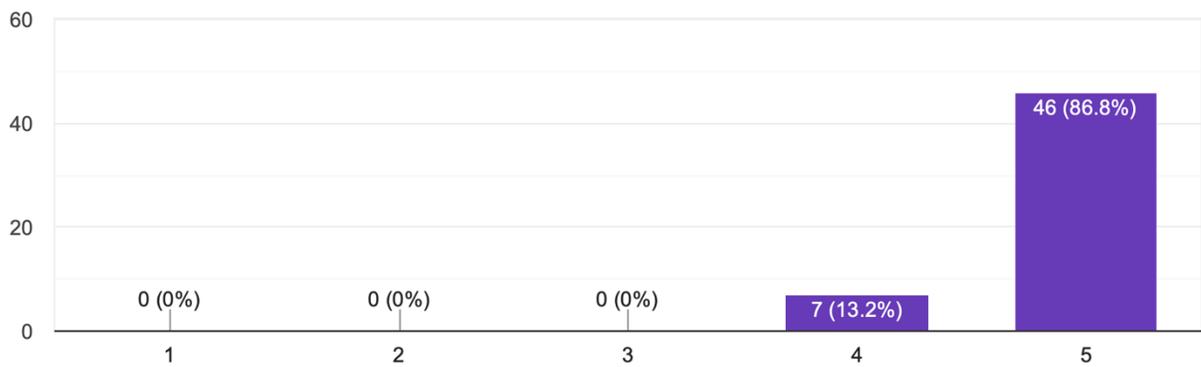
Industrial training activities

53 responses



Infrastructure & Facilities of Library

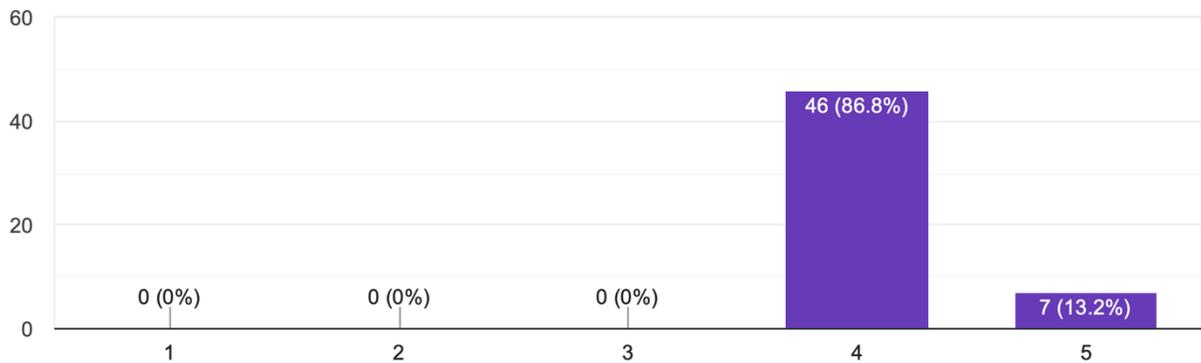
53 responses



Feedback Analysis Report 2020-21

Infrastructure & Facilities of Lab

53 responses



Feedback Analysis:

- GNIPST considers the curriculum as the heart of education and finds it important to assess the feedbacks from its stakeholders namely students, Employer and alumni. After receiving the feedbacks in the structured format, the Feedback committee analyse them and report is submitted to the DAC.

Student feedback on curriculum:

The feedback on curriculum from students were obtained after the end of each semester. Students opinion on syllabus were measured in a five-point scale (Poor=1, Fair=2, Good=3, Great=4, Excellent=5). For analysis, a random sample of feedback of near about 100 students from all the semester were selected with a proportional representation to each program. The data collected has been analysed and reported.

The analysis of the results indicate that students have rated the program is up to date with current demand of industry to be good. Opportunity for developing skills, Easy availability of study materials and Relevance of the course for providing employability in the curriculum as very good. Comfortability concerning distribution of courses in each semester is average, Opportunity for developing skills in the curriculum were rated mostly as good, Depth of the curriculum and Availability of instructional hours were rated mostly as very good and excellent.

The qualitative domain suggested that there is requirement of beyond syllabus courses. All the students reported that the teachers provide them with sufficient study materials but they also wanted the increase in library hour. They also wanted special lectures to be arranged to increase the depth of knowledge. Few students demanded revision of some topics.

Action Taken:

- Activities are planned for better results and holistic development.
- Industry expert guest lectures have been scheduled.
- Internet facility with high bandwidth has been provided.
- Library hours have been extended.
- Gymnasium has been modified with all sophisticated instruments and tools.
- More responsibilities are given to student's core committee members.
- Different cultural activity and sports activity have been planned.
- Students are made aware of these facilities during Orientation Programs in the beginning.
- More of industrial visits and field visits are conducted now. Teachers are asked to undertake more experiential teaching learning process. Teachers are also using Flip learning for enhancing teaching learning experience.
- As in the syllabus of the program there is two Medicinal chemistry subjects so new regulation with the required changes has been planned.
- The implementation of beyond syllabus courses through coursera courses has been done.