



GURU NANAK INSTITUTE OF PHARMACEUTICAL SCIENCE & TECHNOLOGY

157/F, Nilgunj Road, Sodepur, Panihati Kolkata -700114

Ref No. GNIPST/NOTICE (Placement)/313/16008/2025/17

Date:26.02.2025

NOTICE

Training and Placement Cell of GNIPST would like to inform you that **M/sTeleperformance**, a leading organization in BPO industry is offering the under mentioned position for **BBA-HM, B.Sc - Microbiology/Biotechnology final year 2025 batch**.

Apply within 28.2.2025 (till 12.00 PM)

Application link (All of you must apply through both the links) –

Link 1- <https://forms.gle/byGsMf2xxzPPZ65e9>

Link 2- <https://forms.gle/1Ci8gzB1tvxrHKx27>

Position Details:

Company Name : M/s Teleperformance

Website: www.teleperformance.com

Domain : Voice & Non Voice

Designation: Executive-Customer Service (Rotational shift)

CTC - Rs. 2.20 LPA - Rs. 3.00 LPA

Eligibility:

Streams : BBA-HM, B.Sc -Microbiology/Biotechnology final year 2025 batch.

Job Description:

Manage calls/chats from customers regarding orders, inquiries, complaints, troubleshoot customer service problems and provide general information. Adhere to theService LevelAgreement (SLAs) specified by the Client / Process for AHT, Quality,Productivity, Schedule Adherence, Attendance & Sales (if required in the process)

Posting: Hyderabad/Bangalore/Chennai/Indore/Gurugram/ Kolkata/ Mohali/Mumbai/Jaipur

Bond period: NA

Technical Skills Required: NA

Interview Procedure:

1st round: Registration and assessment

2nd round: HR round

3rd round: Ops round (Operations round)

For any queries the undersigned may be contacted.

Dr. Priyanka Ray
Assistant Professor
T & P Cell, GNIPST
priyanka.ray@gnipst.ac.in

Dr Bhaskar Choudhury
Associate Professor
T & P Cell, GNIPST
bhaskar.choudhury@gnipst.ac.in

